GOVERNMENT PRINTING OFFICE

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FEDERAL DEPOSITORY LIBRARY CONFERENCE & FALL DEPOSITORY LIBRARY COUNCIL MEETING

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MONDAY, OCTOBER 20, 2008

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The Council convened at 10:30 a.m. in Salons A and B of the Crystal Ballroom of the Doubletree Hotel Crystal City, 300 Army-Navy Drive, Arlington, Virginia, Tim Byrne, Chair, presiding.

COUNCIL MEMBERS PRESENT:

TIM BYRNE, Chair
CHRISTOPHER GREER
KATHRYN S. LAWHUN
JOHN A. SHULER
GWEN SINCLAIR
KATRINA STIERHOLZ
VICTORIA K. TROTTA
KENDALL F. WIGGIN
DAVID CISMOWSKI
CARLENE ENGSTROM
SARAH G. HOLTERHOFF
JUSTIN OTTO
SUZANNE SEARS

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2 PLENARY SESSION: COUNCIL/GPO

WELCOME AND KICK-OFF

CHAIRMAN BYRNE: I'd like to welcome everyone here this morning. My name is Tim I'm with the Information International Byrne. Associates at the Department of Energy's Office of Scientific and Technical Information. I am the chair of the Depository Library Council, so I'd like to call meeting to order. I don't get to use that gavel much, so I use it when I can.

said, I'd like to welcome As Ι everyone here in the shadow of our nation's capital. Things have been a little bit gloomy here in the capital. It picked up a little bit yesterday. The Redskins managed to hold on for a win.

have a couple of housekeeping announcements before we get started. I would like to remind everyone of the Regional Selective Lunch. You should check the message boards that we might meet. I've been asked --

Some people are confused because the messages say "Meet in the lobby," and it's not clear which lobby -- whether it's this one out here or the main lobby, so if you could make that clear, it would help some people.

I did get a message that the Texas librarians will meet right outside the ballroom to walk to lunch, and they do have room if you didn't sign up before.

We have one session that has been cancelled, on Wednesday at 10:30. The Documents Data Miner 2 session has been cancelled because the speaker was not able to make it.

I want to remind everyone that if during the session you do come to the microphone to speak that you should start off by giving your name and your institution or affiliation. If you noticed, that was the first thing I gave was my --

So I think at this point, what we'd like to do is introduce the Council and we'll just go around the table and let each Council

1	member introduce themselves starting on this
2	side over here, with the rookie.
3	MR. CISMOWSKI: I'm David Cismowski
4	from the California State Library.
5	MR. OTTO: Good morning. Here we go.
6	I'm Justin Otto from Eastern Washington
7	University.
8	MS. HOLTERHOFF: Good morning. I'm
9	Sally Holterhoff from Valparaiso University
10	School of Law Library.
11	MS. ENGSTROM: Good morning. I'm
12	Carlene Engstrom from the Salish Kootenai
13	College, Tribal College Library.
14	MS. TROTTA: Hello. I'm Tory Trotta
15	from the Ross-Blakely Law Library at the
16	Arizona State University College of Law.
17	MR. SHULER: Good morning I'm John
18	Shuler from the University of Illinois of
19	Chicago.
20	DR. GREER: Hi. I'm Chris Greer. I'm
21	the director of the National Coordination
22	Office and the White House Office of Science

and Technology Policy.

1	MR. WIGGIN: Good morning. I'm Ken
2	Wiggin from the Connecticut State Library.
3	MS. SINCLAIR: I'm Gwen Sinclair
4	from the University of Hawaii at Manoa
5	Library.
6	MS. SEARS: I'm Suzanne Sears from
7	the University of North Texas.
8	MS. LAWHUN: Hello. I'm Kathy Lawhun
9	from San Francisco Public Library.
10	MS. STIERHOLZ: Hello. I'm Katrina
11	Stierholz from the Federal Reserve Bank of St.
12	Louis.
13	MS. DAVIS: Good morning. I'm Denise
14	Davis from the American Library Association.
15	CHAIRMAN BYRNE: Now that you've met
16	everyone on council, I would like to point out
17	that if you do go the FDLP desktop, there is a
18	list of Council members there. You can click
19	on a name and you'll find out address, phone
20	number. You can also get a form for sending an
21	e-mail message to that Council member, so we

do want to hear from you, and that's an easy

way you can find out how to get in touch with

us.

Now that we've introduced ourselves, we want to know a little bit more about you. There's probably too many for you to stand up and introduce yourselves, so we'll go into what is traditionally called the "Council Aerobics."

So what I'd like to do first is to ask all those who are first-time attendees to stand up.

And to balance that out, all those who attended their first council meeting before 1990 --

All those from East of the Mississippi -- Quite a few.

West of the Mississippi --

How about west of California?

North of the St. Lawrence?

South of the Rio Grande?

How many public librarians do we

have?

State librarians?

Law librarians?

Federal librarians? 1 2 Special Is there any I'm forgetting? Oh! Forgive me. Go ahead. Stand 3 4 up. (Laughter and applause) 5 I guess that's most of the room. 6 have all the regional depository 7 librarians stand? 8 How about all the former council 9 10 members? Former regional librarians? 11 So how many of you are receiving 12 full funding to come to this meeting? 13 are receiving partial 14 How many 15 funding? 16 And how many from outside the immediate area are receiving no funding to 17 come to this meeting? 18 19 So, that's pretty much the that we traditionally do, but I of course had 20 to add a few of my own. How many of you here 21 consider yourselves a documents librarian? 22

How

many

of

you

depository

23

librarians who first took the job as a depository librarian work in a library with no computers and the multi-catalog was your primary means of access?

How many of you work in a library today with no computers --

How many of you who consider yourself documents librarians are full-time documents librarians?

How many of you are a half-time documents librarian? Three-quarter? A quarter-time?

How many of you spend less time with documents today than you did in the past?

How many have had less staff to work in documents in your library than you did -- ? Maybe that's one of the challenges that are facing us today.

So now that we've gotten plenty of exercise, I think we're ready to go ahead and begin. So I would like at this point to introduce the Public Printer of the United States, Bob Tapella.

MR. TAPELLA: And it didn't even
make a noise. Good morning. Come on. Good
morning. Thank you. I know the first meeting
was, what, at 7:00 this morning? Hopefully,
you've had enough coffee.

Now, following our Chairman's rule at a microphone, I'm Bob Tapella, and I'm the Public Printer. Tim, the rule isn't that complicated. He's expecting you to follow that same rule as the day continues on.

Mr. Chairman, members of the Depository Library Council, friends, and colleagues, I'm pleased to be here at the Fall Depository Library Council meeting.

Now, I'd like to begin -- Even though they were introduced, I'd like to begin by welcoming the newest Council members.

David Cismowski, alright. David.

David is a regional depository librarian at the California State Library in Sacramento, my home state. Welcome to Council.

Carlene Engstrom. Carlene.

Carlene is our first tribal librarian to serve

on Council.

Sally Holterhoff. Sally. In addition to having served on Council -- What, once or twice before? -- Once before. She is the immediate past president of the American Association of Law Libraries.

Justin Otto. Justin. Justin is a GovDocs librarian at Eastern Washington University and I think, in this Council, is the youngest. Sally, he beat you by a year or two, I think.

Suzanne. Suzanne Sears. Now, she's the head of the GovDocs department at the University of North Texas Library. However, she spent a decade or so at the Tulsa City County Library, which was the recipient of the first Federal Depository Library of the Year award in 2003. Congratulations, Suzanne.

Now, I met these new Council members when they attended the new Council boot camp earlier this year in Washington, DC.

And what's interesting about it is our new chairman, Tim Byrne -- This is his first

meeting.

When he became Council chair, he decided he wanted to go through that same boot camp. And so he came up to Washington DC and went through it. And I understand that he had lots of good things to say about it, as have the other members, so to Rick and your staff, thank you. You guys did a great job in getting the new Council members up to speed.

The question is whether we're going to have a boot camp for the existing Council members so that everybody is on a level playing field, right.

Now, I'd also like to make a couple of other introductions. And this is from the GPO world. The first one is the new Deputy Public Printer of the United States and Chief Operating Officer of the US Government Printing Office, Paul Erickson. Paul, I think you're hiding in back, aren't you? No?

Welcome, Paul. Paul joined us this past July. Actually, I guess it was quasi-June when Bill Turri retired after five years of service to

our nation.

Second person I'd like to introduce is the Chief of Staff of the agency, Maria Lefevre. Maria? Now, Maria is an old hand. She's been at the agency, what? Four years now.

And is Janna here as well? Okay, we have one other executive of the three that report to me, and that's Janna Sansone, who is our chief management officer. I guess she's back at the ranch.

You know, a little over a year ago, in this very room, probably at this very podium, I made my first public appearance as the 25th public printer of the United States. I had just been confirmed by the Senate, and the President literally signed my commission, I think, three days before this meeting began.

And to Lance Cummins and his staff, you guys did a great job last year, and from what I've experienced so far and what I've heard so far, this one is even better. So I'd like to publically recognize Lance Cummins.

Lance, are you here? He's probably out doing something.

The folks on his staff that are doing their best to make you all comfortable are Nick Ellis, Yvonne Ellis, Bridget Govan, and Marian MacGilvary. Are any of you in the room? There they are, back door. Thank you all. Also, if you have any issues or problems, those are the folks you want to talk to you.

Now, before I get to what I guess I would consider the meat of my remarks, I'd like to address the latest story that has appeared in the "Washington Times" about the Government Printing Office and our passport business, and I know this latest story made it's way through the GovDocs blog-o-sphere. When I met with you in Kansas City, I thought we were done with the muck-raking. I was wrong.

Unfortunately, even though GPO does buy its ink by the barrel, we still can't compete with the media and their lust for sensationalism fed through half-truths, mis-

truths, and innuendo. And yes, GPO did return \$51 million dollars to the State Department, and it was the right thing to do.

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As most of you know, GPO operates on a revolving fund and on a cost-recovery basis. All of our pricing for the items we manufacture are priced based on cost-recovery. The electronic passport itself has 66 line items in its pricing structure.

For fiscal year 2008, we price to the State Department based on estimated quantity of 18 million passports. is well-known, there was unprecedented public demand last year which compelled GPO to produce over 24 million passports. In addition, we were able to bring the new secure production facility in Stennis, Mississippi into operation on time and under budget.

As a result, GPO was left at the end of the fiscal year with an over-recovery in its costs in a number of areas. GPO brought the over-recovery to the attention of the State Department and together we worked

out a method of re-payment. It's as simple as that. And it was the right thing to do.

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Now, I must confess that if weren't for the tenure of the outrageous allegations being raised in the "Washington Times," I'd be laughing about the utter inaccuracies and the just plain bad writing that we've experienced. I doubt that reporter would get a passing grade from any college journalism 101 class based on his poor writing skills. And based on the number of people here at academic institutions, I know he's never consulted a reference librarian or even a GovDocs librarian because they know about authoritative sources.

And I'm sorry that you guys have to keep reading about us. We're not having fun with it, and maybe one of these days the reporter will move on. But right now, he's trying to create scandal where there is none. It's a mix of inaccuracies, information out of context, rehash of old information on what GPO has already responded to when we've given

correct information.

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The dedicated men and women of the GPO have been producing passports for the State Department for more than 80 years. And I think, over this past year, we rose to meet the State Department's demand fueled by the public admirably. So if any of you wander up to GPO this week, if you see any of our production workers, tell them "thank you for doing a great job" because they deserve it, and they've done a great job.

of the most Now, one important issues and highest priority programs of GPO is FDSys. You all have heard of it, I think. Now, it is central to our transformation plans at GPO and we've been working on it now for five Mike Wash and have worked years. I closely on FDSys and continue to monitor it's progress.

In Kansas City, I told you that we had taken made changes. GPO over responsibility all program for management FDSys, aspects of utilizing Harris for software development tasks only. In doing so, GPO assumed more risk. I am happy to report that GPO has been moving forward rapidly since taking over the program management role of FDSys.

And is Selene Dalecky is in the audience? She deserved a lot of the credit. Selene, are you here? Or is she back working, Mike? She must be working.

We have accomplished more in six months than our former master integrator made in 18 months. GPO's approach of bringing in specific subject matter expertise in the areas of content repository and search has been the right choice, and we are on track for the first release.

The changes we made not only allow the team to make better progress, it has also saved money. Under the plan proposed by our former integrator earlier this year, we would have exhausted our fiscal year 2008 funds by last August and would not have been able to deliver a usable system. Under the current

plan, we will deliver a release late this year and are working within our budget.

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FDSys will offer enhancements over GPO access including more refined search and faster results. FDSys is currently in final stages of development and integration for the first release. The details of this release will be discussed tomorrow FDSys sessions. Tomorrow's presentation by Lisa LaPlant is a full demo of the system. is not a Power Point presentation. Now Lisa gave me the demo on Friday afternoon, and I can tell you I was really impressed, and I think you will be too.

testing system will Now, start after integration is complete and it's expected to start in about three weeks. test phase is critical to ensure that launch a system that will work reliably and meet your expectations. Once this stage is underway, we'll be able to more accurately identify an actual launch date for the first release.

When I talked about the risk that we were assuming -- The greatest risk that we were assuming is the risk of time -- whether or not we can meet the upcoming deadline. At this point, we are working towards an early January launch and everything I've been told by our folks is that we're going to meet that expectation.

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launch FDSys will Now, at be integrated into the gpo.gov website and the FDSys launch will occur simultaneously with the launch of the new re-designed gpo.gov website. This first release of FDSys will include integration with GPO's integrated library system, the bibliographic database of the catalog of US government publications. This will enable the exchange of descriptive metadata between the systems. I've seen a little bit of it and it's pretty cool.

It's also important to keep in mind that the development of this system is occurring in phases. We're not just going to flip the switch and there's FDSys forever.

Given the short time period between release is typically six to eight months, preparation for the launch of one release overlaps the planning and development of the next release.

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Looking forward through the next year, will continue to expand the we capabilities of the system, including submission of content by Congress in second phase and submission of content federal agencies in the third phase. This is the vital in creating an step end-to-end digital content life-cycle for government information. And at the end of the day, that's going be probably to the most tremendous piece of FDSys.

One final note on FDSys, and in some ways a sad note for us, Gil Baldwin has retired from GPO. Gil, I know you're here, so stand up. I saw you. There he is. Gil. No, Gil, keep standing. Gil has been with FDSys since the beginning. Keep standing Gil. Up, up, up. First as an advisor from SuDocs and then as an active team member as director in

the program management office.

His good counsel and unparalleled understanding of how the library community will benefit from this system will be sorely missed. But Gil, I wish you the best as you begin this next phase in your life, and on behalf of all of your colleagues and friends at GPO, I want to thank you for your service. Thank you, Gil. Okay, now you can sit down.

Now, moving on. There seems to be a lot of buzz surrounding the study of regional depository libraries that the Joint Committee on Printing directed GPO to conduct in consultation with the library community. I even brought my own draft here, which I think many of you have seen the first draft, right? It's been out in the community. Ric Davis will probably be talking more about this with his remarks.

What I will say about the report is that we've learned a lot, and we'll be sharing our final findings with our oversight committee soon, and then make these findings

publicly available.

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I do however, have a concern about what isn't covered in the report and bi-annual survey. And that is the tough economic times and unprecedented actions taken recently at the federal and state levels to meet this drastically changing financial climate.

In the past month, I've met or spoken with nearly half of the regional depository library directors. They about the future of their concerned institutions given what's taking place at the state and federal level, which raises concern about the future of the depository program as it is currently structured.

Now, Tim, you're writing down. Good for you. He's a great chairman. I'd actually like the next Council meeting to focus on two areas. One, the partnership between GPO and the regional libraries and how we will thrive in this time of economic turmoil.

And two, examining the service relationships between the regional

depositories and the selective depositories they serve. I believe that with the release of our final report and discussions with Congress and the beginning of a new administration and the beginning of a new Congress, the timing is right.

Now, this concludes my formal prepared remarks, and I understand if there's time for questions later, we'll be doing that.

And I m going to turn over to acting superintendent of documents, Ric Davis. Ric?

MR. DAVIS: Good morning. In keeping with tradition, let me give my name again. Ric Davis. I'm the Acting Superintendent of Documents and I'm also the director of the Library Business Unit at GPO.

Before we start talking about really important stuff, let me ask if there are any baseball fans in the audience besides Dan Barkley and I guess a lot of people like myself stayed up last night. I think our goal for this conference, and it will start today with strategic planning for the future of the

FDLP and with the FDLP desktop, we want to make it as exciting as a seven game series. So you can tell me in your comment forms if we lived up to that.

I want to welcome all of you and say how happy I am to be here with you. It's always good to be back amongst the FDLP family. I encourage you while you're here to connect with myself, your colleagues, amongst yourselves in the audience, and also our family here at the Government Printing Office.

I'm joined on stage today by three of my senior managers, Laurie Hall, Robin Haun-Mohamed, and Ted Priebe. And we'll be with you throughout the conference. I also encourage you, after the conference if you ever have questions or comments or you feel like you're not getting the service you need, to contact me directly. My e-mail address is rdavis@gpo.gov. And please feel free to contact me.

I want to begin this morning by thanking our esteemed Council members who

ended their tenures this fall. Peter Hemphill, Marian Parker, Mark Sandler, and our former chair, Geoff Swindells. Are you guys in the audience, by chance? If you could stand up --

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Your dedication and service is enormously appreciated. I also want to join Bob in recognizing our new Council members, David, Carlene, Sally, Justin, and Suzanne. From all of us here at GPO, we welcome you.

I also want to take a moment to welcome Professor Nobuhiro Igawa who goes by "Nobu" to our GPO family. Nobu, are you in the audience? Не is doing really some exciting stuff. Let me tell you about this. Nobu is an associate professor from the International University of Kagoshima in Japan.

In conjunction with our partner, the Library of Congress, we at GPO are sponsoring him in studying how the United States distributes government information to it's citizenry. He's researching the models

associated with the federal depository library program and also what's in place at the Library of Congress, and he's looking to go back and set up a similar model in Japan. I'd like to -- Thank you.

Gil has already had his aerobics this morning, so I'm not going to ask him stand again, but I also want to thank Gil for his dedication and service to the Government Printing Office. I've been at GPO now sixteen years and in the beginning of that, I worked for Gil, and then I worked with Gil, and I thoroughly enjoyed it. Gil, if you ever get bored, you know my number. We could always use help. Please give me a call.

Before I update you on some of the exciting initiatives in the library unit, I want to mention a couple of items of note. First, substitutions. At the regional library meeting in Kansas City I attended, it was brought to our attention that the substitution list, official FDLP permanent full-text databases, was causing some confusion and

certain interpretations were in conflict with other FDLP guidance.

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To remedy the situation, the FDLP substitution quidelines on were recently revised, and the substitution list as existed was eliminated. With GPO's harvesting archiving activities, the substitution list was never meant to be a comprehensive list of all titles that could be substituted. The revised guidelines permit selectives to substitute when the online version is complete, official, permanently accessible, and the regional has been consulted. information on these guidelines can be found on the FDLP desktop and we'll take questions during the conference if you have questions about it.

I also want to join Bob in commending the team that's developing our federal digital system. Selene Dalecky, Mike Wash, and Kirk Knoll -- I believe Kirk is in the audience back there -- have been doing a fantastic job. We're really looking forward to

their presentation tomorrow, and for all of you to see what is going to change under FDSys in the future, and how it will benefit us.

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I'd like to briefly talk about the budget. We are operating under a continuing resolution at GPO that goes until March 6. We've asked for, for the S&E appropriation, \$43 million dollars in funding for FY '09, which is about an \$8 million dollar increase for new projects and initiatives, particularly for more data storage that we know we're going to need under FDSys, more automation for cataloging and indexing.

The continuing resolution is not going to affect how deliver existing we services. I've been through this before with all of you and we're making no cut-backs, no scale-backs. We are going to continue doing what we're doing in terms of providing services to the library community.

Bob mentioned a little bit about the value of the FDLP in the meetings that he and I have been having with library directors.

I'm very pleased to tell you that just last week, we launched a new web page on the FDLP desktop on the value of the FDLP.

This was a comment that we received a lot in recent meetings, particularly where people would stand up and they would say, "I'm trying to have discussions with my library director about what it means to be a depository library now and in the future, and I need some help." And I think we've given that help.

I encourage all of you to look at it, but it's not a one-sided communication. I'm also looking for you to provide feedback, share your stories, share information about the value that you have in the FDLP, and we're going to make that information available through the FDLP desktop.

In the past months, I sent a letter to all of your library directors and I asked them the same question. I received a tremendous amount of feedback, and it's been very helpful in terms of our strategic

planning for the future of this program. You're going to hear a lot about that in terms of outcomes on the session that we're doing this afternoon on the future of the FDLP that Cindy Etkin will be leading.

As Bob mentioned, the regional study -- I think he spoke about what I was going to mention on that -- But in terms of the report, we had about 30 days to write the initial draft. It turned out to be 135 pages.

For those of you who, like myself, wrote a masters thesis, getting that done in a month was quite a monumental undertaking. GPO is currently completing the internal review of all of the comments and all of the information received back on the initial report. And we're preparing findings to submit to our oversight committee, the Joint Committee on Printing, right after this meeting, and talk about what steps can be taken next.

I don't think you're going to see any real surprises from the initial report.

There are things that require JCP approval and

there are things that we can do working with you at GPO. The one thing that I heard loud and clear was that we need to make some changes to the disposition process between selectives and regionals, and we're going to be forging ahead on that with all of you along with other things.

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The key point that I want to make here about what we heard from the community, the Library Associations, the library, and Council, and others about the report is that we are moving from a collection-based program to a service-based program, and we all need models for more flexibility and collaboration in the future.

Somebody asked me recently if we're still in an electronic transition. I would say we're heavily in an electronic transition. We're at the point now where I'm seeing 97 percent of all new titles that come into the Government Printing Office born digital. We need to look together as to how to serve the public without geographic boundaries, and we

also need to make sure that that content is authenticated, that it has chain of custody, and that it is considered "official" by our content originating agencies.

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Speaking of authentication, we've been doing a lot of work this year. GPO now automated technology in place that enables us technologically to digitally sign every file we make available. The way we're going about that is we're working content-originating agencies, federal our agency partners, to educate them on what we're doing on digital signatures to get them on board with it.

The first application that signed this year was the budget of the United States government from OMB. We've also digitally signed the public and private laws of the United States made available by the Office of the Federal Register. approval from both the House and Senate to begin signing congressional bills that we make available.

Right after this conference, we're going to do what I call a "soft launch" or a "beta," similar to what we did with the public and private laws, and we're going to start making these digitally signed congressional bills available.

We're going to do a more formal launch or rollout with the new Congress in January, but between now and then, just like we've done in the past, I'm going to put this out there and I want to get feedback from all of you about how it's working before we engage in a formal launch activity.

You're going to be hearing a lot at the conference about our integrated library system that's been developed under the leadership of Laurie Hall, Linda Resler, and their staff. I want to touch upon some of the good activities that have been taking place with the ILS and there's also going to be a session on that at the conference.

The overall goal of the ILS is the provision of access to depositories in the

public to bibliographic records of federal government publications. We've had a lot of activity recently, and I want to mention a couple of finer points. The new federal depository library directory administrative module was released.

This enables depositories to go in and edit their own directory information. The public interface for the library directory was recently launched. Libraries have access to the CGP via Z39.50 protocol to go in and search, retrieve, and download bibliographic records. We also have a web interface change that was made to improve enhancements to how you view the ILS.

Coming later this year, we're going to have several additional enhancements. We're going to implement a log-in page specifically for depository libraries to take advantage of authenticated services in the CGP. This is going to include configuration of the circulation module and the creation of depositories as patrons.

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An example of authenticated service will be the ability of libraries to set up their search criteria for e-mail own notification from the CGP when records meeting their criteria are added. As some of you may have noticed, I served this past summer as the blogger-of-the-month on Free Government Information. That was very, very exciting.

One of the things -- thank you. One of the things that I mentioned is that those authenticated services are being done initially for the library community and then we're going to expand out to the general public as well for notification, so I want to thank Jim Jacobs for his comment about that while I was serving as the blogger. For more information on ILS, we're having an update session tomorrow at 10:30 a.m. and I encourage all of you to attend.

I'd like to speak next about digitization. We've been talking about digitization for quite a while at library conferences. I want to talk to you about

we've been doing recently.

We have a project underway -- for first-time attendees I want to re-state what many of you have already heard. We have a project underway to digitize the entire federal legacy collection of government documents, authenticate it, and make it available free of charge. Thanks.

We have a lot of challenges to do this. The first challenge is, we've asked for money from Congress. We're under a continuing resolution and we have no money. So I decided to take a leap of faith.

I put out a request in Federal Business Opportunities, FedBizOpps for the public private sector others to respond, recognizing that there would be no exchange of funds, and to seek help in digitizing this collection.

Some might say, "Why in the world would anyone want to do that if they're not going to get paid for it?" What the partner or partners get to keep as part of the process

сору of the files, but under is circumstances access to depository libraries or the general public going to be limited. The trade-off is that a copy of the level files preservation master must provided to the Government Printing Office, and then we intend to make them available, free of charge, without restriction through GPO's federal digital system.

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I wanted to give you an update on where that is. We put out this proposal. Comments, or actually, "solicitations" were accepted through the end of September and we've received those. The way the procurement process works in government -- I can't give incredible detail on this, but I will tell you we've received proposals. We're going through the evaluation stage of those right now and we're planning to recommend an award to our Joint Committee on Printing to get approval to begin this process.

In the meantime, we're not waiting on contracts to do digitization. This past

year, GPO worked with other federal agencies from the National Digital Standards Advisory Board to re-affirm our standards for both preservation level copy and access level copy for information content.

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A website was recently launched that we partnered with the Library of Congress, the National Archives, and other leaders in this area. And I don't like to give out a lot of URLs, but I want to give you this one. It's www.digitizationguidelines.gov.

This is a collaborative effort, and I'm very proud of our staff at GPO, particularly Robin Haun-Mohamed, James Mauldin who led the effort to partner with our other agencies to establish the site, and I think it's going to be very important in terms of making sure adhere t.o standards we on digitization as we go forward.

I'd also like you to encourage you to visit our web-page on GPO access so you can follow along on what we're doing on digitization. We're going to be looking for

partners in the library community in terms of collections of digitization.

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As of know, you in many administering the federal depository library does have a collection program, GPO not itself. We're going to be looking partners on this digitization effort, and we already have a couple who have expressed interest to us.

Finally, I want to mention that we re-launched the digital registry. The registry lists digitization projects that all of you are working on. The enhanced registry allows you to go in and search. You can filter results by category. You can contact fellow digitization partners. I encourage all of you to continue submitting information to this very valuable tool.

What it does is, it helps us look at the standards that are being used for digitization. It also helps us examine where we're not going to have to duplicate the effort as part of our priorities for

digitization.

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many of you have heard of How "Ben's Guide to US Government?" Okay. "Ben's launched the Guide" was as educational component of GPO access back in 1999. I think it's time for a refresh, and this has been a very valuable tool that we made available. We originally put it out there for parents and teachers and educators. What I was really fascinated by over the years was comments from professors who were teaching introductory political science in saying, "Don't tell anybody, but I'm making use of this."

We're going to be going through a refresh of "Ben's Guide." I think it's time for an update. We're going to be putting out a brief survey for comment and I encourage all of you to comment on it. And we're going to be looking to do an update on that very soon.

The other thing I want to mention today is our FDLP marketing plan. I've mentioned to Tim and Barbie Selby in the past

and others who developed the "Knowledge Will Forever Govern" document, which I use on my desk as a reference guide all the time.

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A vision for the FDLP that was put together a couple of years ago -- I felt like one of the gaps that we had, as a call to action by the Government Printing Office was how to help all of you market your libraries. We have this tremendous wealth of information out there. We have all of you as wonderful service professionals waiting to serve the community, and how do we help them find out about us.

recently launched We an FDLP marketing plan. launched We а marketing campaign called "Easy as FDL." Our main goal is to assist you in promoting your libraries. I encourage all of you to visit the FDLP desktop, review the plan, and order the promotional products, and also look at the tips and strategies that we're putting Additionally, we are debuting first ever FDLP promotional video here at the meeting. It's also going to be put up on our FDLP desktop and available for you to download.

I want to thank Barbie Selby, Mary Alice Baish, and Bill Sleeman who were real stars in this video. I think if the Academy Awards come knocking, you might want to be recognized. You guys did a fantastic job.

I'd like to talk next about our federal depository library handbook. As many of you remember, the handbook replaced the instructions and the manual not too long ago. We consider this handbook to be a ready source of reference, but also a living document. I don't want it to gather dust.

The handbook provides the latest legal and program requirements, guidance, and best practices for how to operate as a depository library. We've recently made some revisions to the handbook, including adding a chapter on public access assessments and how we're going about instituting that program, and it's been updated and released off the

desktop. For historical research, the previous version is archived and still made available.

Speaking of the FDLP desktop, I'm extremely excited about some of the things that you're going to see at this meeting. I think we're having a session today that Karen Sieger is leading. What we're doing on the desktop right now is we're breaking it up into two parts.

We're working on the final redesign of the FDLP.gov information that provides program-related content and services. But as I mentioned, in terms of doing blogging, I'm very interested in social networking. I'm very interested in how, after all of us leave this room and for our colleagues who are not with us today, how we can network together.

We're launching this website called community.FDLP.gov to provide the social networking tools in this electronic environment we're in that enables individual members to communicate and network with the

depository community.

Also, to have sort of a registry of experts to find out, you know, if you're not the expert on something at your library, who is, and how do you connect your patrons with them?

To learn more about this, I encourage you to come to the session this afternoon at 3:30 in this room.

Next, I'd like to talk a little bit about automated metadata extraction. That's a very fancy word, and what it basically means is, the use of technology to try to create the automation process for cataloguing records. GPO as a national authority, is never ever going to take away people from doing cataloguing.

But what I do envision is in the future, particularly with the launch of GPO's federal digital system, is that we're really going to be up to our arms in the need to do more cataloguing and given constraints that we have on adding resources, I'm looking at how

automation can help us.

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I've been very pleased with a project that we launched in conjunction with the Defense Technical Information Center and Old Dominion University, and we're looking at how we can apply automation to go in and look at content and come back and create brief bibliographic records that GPO can then turn into full mark records.

I recently attended a demonstration by the group working on this and we're going to have them in Tampa so that they can give a live demonstration of how this works. But I've been very pleased with what we're seeing.

I'd like to speak next about our shelf list conversion project. This past year, contracted with progressive technology GPO federal systems to acquire bibliographic metadata transcription for the estimated 600,000 non-OCLC cataloguing records that are historic shelf list. These our contain bibliographic metadata captured part of cataloguing activities, and they go

back to the 1870's.

GPO is working right now with this contractor to convert the bibliographic metadata into MARC 21 format, and we're planning to load it into GPO's integrated library system, and make it available to the public.

Additionally, we are digitizing all of these historic shelf list cards for preservation purposes. Many of you recently saw an announcement we put out on FDLPL about CD-ROM assessments. CD-ROMS and dealing with them, is something else we've asked for funding for this year, but again, we're not going to wait on funding.

This is a very important project. I think when GPO and other federal agencies began distributing information in CD-ROM format, including diskette format in the late 1980's, early 1990's, the danger that all of us foresaw at the time was, will the medium -- will the platter -- still be around in 30 years. And we have this commitment to

permanent public access. Is that what we're going to have to worry about?

I think what I'm worried about is the fact that a lot of the technology that was associated with the content no longer exists.

A lot of the companies that developed the search technologies, the retrieval software, to be able to access content, no longer exist.

And we've got to do something about this.

The approach that we've taken at GPO so far, is we've gone through and we've taken a look at our cataloguing records, and we've determined that about 30 percent of the content that we distributed on CD-ROM is already available on the web. But I'm worried about the other 70 percent.

We put out a call for volunteers to work with the Government Printing Office to examine this issue and particularly to take a look at the most serious at-risk CD data so that I can coordinate back with federal agencies and so that we can come to a solution on how we're going to continue to make this

information available. We have a lot of information that has the potential to disappear, and this is one that I don't want to disappear.

I want to provide you with a brief update on PACER. We put out some information on the PACER pilot recently, and I want to give some more details on what's going on with that.

As many of you know, in 2007, GPO with the approval of the Administrative Office of the United States Courts undertook a pilot to provide free public access to federal court records at seventeen depository libraries on a pilot basis. We received word a few weeks back from the Administrative Office that they needed to temporarily suspend the pilot. We couldn't give out a lot of details at the time, and I'll explain why -- I want to give out those details now.

What happened was, the Administrative Office believes that there was a security breach in terms of the PACER

information. They've turned this over to the FBI and the FBI is currently evaluating what to do about it. What I do feel that I have is a commitment from the Administrative Office of the importance of the pilot.

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It was working very well until someone did something really bad. I have a commitment that as soon as this investigation is completed, that we're going to re-start the pilot, and then we're going to look expand the pilot. And I want to thank all of the pilot libraries for their patience in this process.

Т want to conclude today with something that is important as as social networking on the web, and that is in-person meetings like this. Community outreach. in tough budget times, GPO is able to travel. What we look to do is to try to combine events. If you want us to come to one of your libraries for something like an anniversary meeting, we try to go whenever we can. We also combine it with state association meetings and other types of library meetings

going on.

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I encourage you to contact me to let me know of things that are upcoming that we can participate in. Recently we've been from Phoenix, Arizona to Rapid City, South Dakota back to Boston, so we are on the road traveling. We also try to make this continuing part of our public access assessments program so that we can partner with you and give you help when and where you need it.

Speaking of partnerships, GPO has been doing a lot of work to continue in this regard as well. We have content partnerships, service partnerships, and hybrid partnerships that are kind of somewhere in-between.

In FY '08, we launched a partnership with the Naval Postgraduate School that allows depository libraries to gain access to homeland security digital information.

We also partnered with my colleague up here, John Shuler at the University of

Illinois at Chicago, and others participating in GIO, Government Information Online, and I want to thank all of you for that tremendous service and thank John as well.

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Last but not least, I want to mention OPAL, Online Programming for All Libraries. When staff came to me and told me about OPAL, it's one of those things where I thought it was too good to be true.

They said, "You have the capability to offer presentations to the library community online to enable chat modes to have presentations where you can go out to the web, and you can do it for under \$1,000. And I kept thinking, "What's the catch?" And I'm still waiting, but I haven't found a catch yet.

We've been very successful making OPAL presentations available on handbook, authentication, other things we're doing at GPO, but equally importantly, we opened up OPAL this year to the community and we started making OPAL presentations that you're doing available, and most importantly, archiving this information as well.

I encourage all of you to visit the desktop and look at opportunities to use OPAL for outreach and education. It's very easy to use and we'll help you any way we can in doing that.

Last but not least, it's never too important -- never too early, I should say, to start thinking about the importance of the next meeting. This spring, we're going to be in Tampa, Florida April 20th through the 22nd at the Hyatt Regency. Registration and hotel information will be made available through the desktop, and we'll also start the events countdown right after this conference.

I want to join Bob in commending Lance Cummins and his group for putting this together. There's no way we could do this without them, and if at any time you guys have questions about logistical information, please see them.

Finally, I want to conclude by thanking all of you for the work that you do each and every day, your commitment to government documents, your commitment to this program, and your commitment to the American public.

With that, I'm going to turn it over to Bob to announce our library of the year, and thank all of you.

MR. TAPELLA: You know, when I introduced Suzanne earlier, I talked about the fact that the Tulsa City County Library was the first library to receive the Federal Depository Library of the Year Award back in 2003. Today I have the privilege of announcing the 2008 winner.

Now many times, organizations give out awards based on something really unique such as a new program or a new project. And this time the selection committee took a slightly different approach, and in fact, they are focusing back on the basics -- serving the patron and serving the broad group of the

patron. And today's winner serves the largest county geographically in the United States.

Now what they're doing, and it's particularly interesting at this time of budget cutbacks and everything else that's going on, is they've extended their hours of operation and they are conducting extensive outreach to make certain that their patrons have the opportunity to get in and see them both in person and through their web presence.

And so, while some might say that it was selected simply because it comes from my home state, I would like to welcome up library board president Keith Davis and library director, Larry Meyer of the Law Library of San Bernardino County, California.

How are we going to do this, Ric?
Well, first of all, here is the beautiful
award that now has my fingerprints all over
it. And I think we're going to do a photo
shoot after, at the end of the session anyway.
But this is your award. And who's who?

MR. MEYER: That's Davis.

1 MR. TAPELLA: That's Davis. How are you? 2 MR. MEYER: Fine thank you. 3 MR. TAPELLA: Keith. Yes, Larry. 4 This is your award, and it reads, "Federal 5 Depository Library Program, Federal Depository 6 Library of the Year, 2008, Law Library for San 7 Bernardino County from the Government Printing 8 Office." 9 10 Congratulations, and now Ι understand I'm turning over the microphone to 11 you all for some remarks. 12 13 Larry, you get to hang onto it. Just don't drop it. 14 15 JUDGE DAVIS: Ladies and gentlemen, 16 good morning. My name is Keith Davis and I do have the privilege of being the president of 17 the Board of Trustees for the San Bernardino 18 19 County Law Library where I sit in that county as a superior court judge. 20 just heard the wonderful You've 21 comments about some challenges that our county 22

faces because of its size. It is difficult to

comprehend, as I return to the northern Virginia area where I spent many years while attending college -- It's difficult to comprehend the size of the county in which our library has the responsibility of trying to serve so many patrons.

Suffice it to say, our county is larger than over a half dozen eastern states. It is enormous. And we are presented with some unique geographic and population challenges that have presented over the years some difficulties for us.

As we approach our 25th year of being a federal depository library, it's important to let everyone know that we do not feel we could provide the excellent level of service to our patrons throughout our county were we not a federal depository library. We consider it a privilege to be one, and we are grateful for the opportunities that it affords us to extend those services to all of our patrons.

I also want to take a moment and

publicly acknowledge our wonderful executive director, Larry Meyer, who is behind me. His skill and vision have gone a long way -- And that may be him answering the phone, I'm not sure. I'm afraid to look. His skill and vision have gone a long way toward helping us navigate some very difficult and financially troubling times, and we've been able to do so successfully. That is, in no small measure due to his skill and his leadership, and I feel that incumbent upon me to publicly recognize all of those attributes that he brings.

On behalf of my colleagues on the Board of Trustees, on behalf of Mr. Meyer, I want to thank all of you for bestowing this honor and this award on all of us. It means a great deal to us. Thank you very much ladies and gentlemen.

MR. MEYER: Again, I just want to add to what Judge Davis just said, and thank GPO. We're extremely honored. We're very appreciative of the award, not just for ourselves, but also for law libraries in

general, and especially those seven or so county law libraries around the country that have the honor of being federal depository libraries as well as the many county law libraries that have also shared housing agreements.

What I would ask you to do -- Not every state has a county law library, but I would really ask for those of you that do have county law libraries in your state, take some time. Call the law library. Go visit. Let them know what you do, but also let them tell you what they do. It's a great opportunity to do a lot of cross-training, cross-knowledge, to the benefit of the patrons, and that's really why we're all in it, is to help our patrons.

So again, thank you very much for this wonderful award.

MR. DAVIS: Gentlemen, again congratulations. Ric Davis, acting superintendent of documents.

I have one letter that I'd like to

read, and then I'm actually going to hand this letter to you guys.

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It says, "Dear Friends, I am pleased to learn that the Law Library for San Bernardino has been named recipient of the 2008 Federal Depository Library of the Year. I commend the library for its outstanding service to the residents of San Bernardino County.

"Thank you for your commitment to superior customer service and for your enthusiastic utilization of techniques technologies that have served your patrons and significant earned this merit. you Congratulations and best wishes as you fulfill your mission."

And it's signed by Senator Barbara Boxer from California.

I'm now going to turn it over to Tim, who is going to moderate any questions and answers.

CHAIRMAN BYRNE: Tim Byrne,
Department of Energy. Our procedure here will

be, we'll first open up the floor for questions from Council, and then we'll go to the floor. So do we have anything from Council?

One comment I would like to make about "Ben's Guide --" I'm extremely pleased to hear about the refresh. I taught a course in government information sources at the University of Tennessee last spring and actually gave an assignment that involved "Ben's Guide."

And I've always had very affectionate feelings for "Ben's Guide" and the students in my class had already had classes on assessing websites, so they came back and had a lot to say that was very nice about the content, but they really tore it to pieces. I mean, it was painful for me. So I'm really glad that it's going to be refreshed.

MR. DAVIS: Ric Davis, Government Printing Office. Thank you, Tim, for those kind words. The one thing that I think you're going to see as well is the difference between

1999 and 2008, is that the people who are using it expect more movement. They want Ben to do something, so you know, the content itself will be refreshed and updated as well, but most importantly, we're looking at better use of animation, you know, to draw in people who are more computer savvy than perhaps they were during that time period.

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MR. SHULER: I just want to follow up very kind comment that superintendent mentioned about the Government Information Online Project. And I'd like the folks that are here involved in that project please stand and the deserved to get recognition that they have, please. Please?

This is a small section of the folks that, as of -- I checked this morning before I came to the meeting -- We have passed the 5,000th question e-mail chat session we've had with the public since February 11th. That's 5,000, and I got to say that is one sign of the success that this kind of cooperation, I think, that we've been talking about around

this table for a long time, and what we could 1 2 do with the technology as a community and in collaboration, so these good folks have put in 3 their time and their resources to do this, and 4 we're always looking for new members in the 5 team. 6 7 Ιf you're interested, contact myself of anybody else involved 8 in 9 on

myself of anybody else involved in the project, and let's keep building on that success. And I want to again thank everybody who has participated.

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CHAIRMAN BYRNE: I should have known John would be the first one to break the rules. If you don't start identifying yourself, I won't call on you.

MR. SHULER: Oh! John Shuler, University of Illinois at Chicago.

CHAIRMAN BYRNE: Anyone from the floor?

MR. TAPELLA: You're going to let us off that easy?

MS. WALSH: Mary Jane Walsh, Colgate University Libraries. And for the first time

in fifteen years, I will finally ask a question.

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This is for Ric. The project to digitize the legacy collections -- Do you anticipate any problems in competition with the commercial products that are already out there, and by that, the kind of problems I'm thinking about is the government not being allowed to be in competition with businesses in their projects.

MR. DAVIS: Ric Davis, Government Printing Office. I don't anticipate problems because from the standpoint that the information that we're looking to digitize is information that we've already freely made available through distribution to depository libraries.

So I'm not worried about that. What worried about when we put out this proposal was that we would get folks bidding on it who would want exclusivity in terms of I mentioned in my speech, access. And as that's one thing that is a deal-breaker

because as soon as we get digitized content back, I think that a partner or partners is certainly going to want to make use of it themselves, add value to it, potentially repurpose it for profit.

But, in keeping with the mission of the federal depository library program, we need to make free copy available, both for permanent public access and access-level copy.

MR. TAPELLA: You know -- Bob Tapella, Public Printer. There is one other piece that Ric didn't mention specifically on the digitization, and that which will be offered by GPO.

And that is the fact that we will be authenticating by digital signature our copies, which is something that a private vendor can't do, and it's not something that the government would ever give away in that sense. And so, that's going to be a significant difference between our version and a version that might be used by a private sector vendor in some other way.

MR. GOOCH: Mark Gooch from the
College of Wooster in Ohio. Kind of follow-up

question to Mary Jane's.

Has there been any thought in terms of how you might be able to piggy-back on projects like the University of Michigan's Google Books Project, in which those documents would be freely available to some degree because they're not under copyright?

MS. HAUN-MOHAMED: He said I wouldn't have to talk. Robin Haun-Mohamed, GPO. Almost broke the rule.

The Google Book Project and the University of Michigan -- Those might not be in conflict. It's part of what we're trying to do is work cooperatively with libraries to do this mass digitization project.

We see that not just one vendor or one recipient responder to the RFP is likely to take on everything, and so working together, we can make a quilt, so to speak. What we're looking for though, are preservation level tip images at this point,

and also access derivatives, and that's not exactly what's coming out of the Google Project and some of the other projects.

What it does do is move a priority for that material however. If it's available in an access derivative format, it goes from maybe a higher priority to a medium priority because there is something out there. But it's still our aim to do preservation level for the complete collection materials in a cooperative arrangement.

MR. CISMOWSKI: David Cismowski, California State Library. About two, two and a half years ago, the community developed a priority list for digitization. Is that still going to be operative here or are we going to some other method of prioritizing? What gets digitized first?

MR. DAVIS: Ric Davis, GPO. It's our opinion internally, that the list is still valid. What I do want to do after this meeting though is put it out there one more time, examine it again.

And part of the reason I want to do that is because the way we work, looking at it was a prioritization in terms of collections going back in ten year increments. I think that's a wise approach, but I'm also concerned about not waiting too long to get to materials

that are rapidly deteriorating.

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MS. TROTTA: Tory Trotta, Arizona State University. follow-up Ι have а digitization priority question. And that is, in terms of the legacy digitizing project, are the people who are bidding on the project deciding which part of the legacy collection, or is it all or nothing or -- Can you give us any more information about how that's shaking up?

MR. DAVIS: Ric Davis, GPO. I can't give too much in the way of specifics about the bidding process, but I will say the prioritization is being decided by GPO.

MS. WRIGHT: Connie Wright, Tufts University. With that legacy collection, how about looking to digitize what was originally

the public documents library that's now in the archives.

Is it able -- is that all one collection? I think it is. It's a record group, but that would get to some stuff that's not even out there anymore. Had you thought -- Were you going to do that?

MS. HAUN-MOHAMED: Robin Haun-Mohamed, GPO. No, we can't really get to that material. We have opened discussions, and we believe that we can get in there and fill in gaps from that collection.

A lot of this material -- The fastest, most effective way of dealing with it is to disk-bind it, and that's not going to happen with material in National Archives. We have, like I said, opened conversations, as long ago as three years, where we would talk about digitizing materials. If we found a gap, we'd be working with NARA and our other partners such as the Library of Congress who often help us at this time and we've been helping them with some material too.

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MS. HARTNETT: Cass Hartnett, University of Washington Libraries. Mr. Tapella brought up the "Future of Regional Libraries" document that was released this spring, and I understand that you were under a tremendous time-crunch to get out this document. And I want to commend you on the work that GPO did bringing that together. It really is a very rich document.

And so, the timing was difficult for everyone. The timing was certainly -- the time constraints that you all were given were pretty rough. The timing on the end of the library community -- As you know, we're pretty tough too because it was almost to the point of the comical. We were physically, many of Anaheim, at the American us, in Library Association meeting and didn't feel like we could respond as fully and with as reflection as we wanted to at that time, so it feels like we're opening a dialogue on that topic that's going to be going on for awhile because you called for, you know, the theme of

the next Council to continue to focus on these issues.

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conclusions to that In your one of the bullet points was the document, the Kansas-Nebraska potential approval of Regional and the need for Title 44, Chapter 19 of the US Code to be updated. Those were some of many conclusions. It's kind of curious because the beginning part of the document tells why there are all these legal reasons why these things cannot happen as of right now.

What I'm interested in is this notion of the revision of Title 44 and how it is that an agency begins to address the fact that it's enabling legislation it's or enabling law needs to be changed. Long story short is, I'm asking you, how much of a time -- What time period do you think it would take to really enact some change in Title 44? I know it's a loaded question.

MR. TAPELLA: I guess what I'd say is I wish I had a crystal ball in front of me.

We will be briefing our oversight committee,

I guess as soon as they come back with the

lame duck session with some of the findings

and with an executive summary.

And we don't really have an answer on the timing. What we can do is we can make recommendations, but it's Congress that has to act and I think as we move forward and look at some of the other findings that we have seen, we might -- we're going to do everything in our power to see if we can compel Congress to take some action.

And I think based on what we've been hearing recently from library more directors and some folks that are talking about maybe giving up their regional depository status, that may help us move the case forward.

But it is purely up to Congress and it's going to require both the House and the Senate, and then of course, the next President of the United States to sign off on it.

MR. DAVIS: That was a very good

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question. Ric Davis, Government Printing Office. I think as you saw in reading that report, this is a journey. And if you look back at Title 44, there was a major change in 1962 with the creation of the regionals.

There was this little thing called Public Law 103-40 in 1993 that created GPO Access. And then about a year and a half -- or maybe even two years ago now -- through an exchange of memos, we were able to get a waiver on the printing of the monthly catalog.

That type of change was critical to the community, and much like any changes that we're looking at for the future in creating more flexible model, we're going to do it with an air of transparency, just like we did in releasing that report.

The one thing I don't want to do is to have us operate in any way in a vacuum, and before we start looking to make any type of change in the future, it will be communicated well with the library community, the library associations, and we'll gather feedback.

Mary Alice 1 MS. BAISH: American Association of Law Libraries. 2 points. The first is to commend GPO. As you 3 know, AALL has been working for a decade to 4 interest government entities to authenticate 5 their online legal information in particular, 6 online information needs 7 all authenticated. GPO is the only government 8 entity in this country who has down anything 9 10 on this issue. I applaud you. We're delighted that we're going to be seeing the bills, beta 11 test, as you mentioned, Ric, and beginning 12 with the 111^{th} , digitally signed -- That is 13

excellent.

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Your standards for authentication are the kind of unofficial standards for our nation, and AALL is trying to get them out to the states as well, so I wanted to just thank you on behalf of, I'm sure everybody in the room, for your wonderful leadership in this most important endeavor.

And the second point just gets to "Ben's Guide," perhaps with a question. But I've been doing a lot of work with EPA and others to improve the quality of regulations.gov, and I remember when Judy Russell was SuDocs and regulations.gov was initiated.

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that time, she was going to Αt perhaps put some information up on Guide" to help the American public, who has not been involved in any part of commenting on draft regulations, understand the process. The usage of regulations.gov is sky-high right don't think that the but I American public is aware of it, and I'm wondering --

So the question is, do you have a component already on "Ben's Guide" explaining the regulatory process and perhaps linking to regulations.gov and if not, I really urge you to include that with the re-launch. Thank you.

MR. DAVIS: Ric Davis from GPO.

Mary Alice, thank you for your kind comments

first and foremost about authentication and

you know, as part of an on-going educational

process, if there's anything we can do at GPO to help communicate that message, we're happy to do so.

"Ben's Guide" right now, you know, it's broken up by age group, and then there's a section for parents, teachers and educators, and I don't know so much at the level of the lower grades, but at the upper grades and for parents, teachers, and educators, we have links to regulatory information.

But I think what we really need to improve upon -- And I think this also ties back into some of the information you're going to hear about with the launch of GPO's federal digital system, I think there's a lot of confusion amongst the American public. I know you guys experience this every day in helping patrons with how the regulatory process works in government, how the law-making process works in government.

We get a lot of questions that now John and the folks at GIO help with about, you know, how a bill becomes a law, basic

information and being able to tie it all together. I think that's another improvement that you're going to see through the federal digital system about how you tie it all together -- you know, how can you go and search for a bill and follow it, track the legislation through the entire process until and if it becomes a law?

And likewise, we need to interlink that to the new "Ben's Guide" so that for those who are not at that more advanced level, to jump right in and start tracking legislation or regulatory information that is more of an explanatory process up front so they better understand it. That's a good thought.

CHAIRMAN BYRNE: I guess I would close with just one comment about the boot camp that the new Council members and the chair went through. Just so you dot think this was fun and games for us, it was really hard work. We had to double-time between meetings in full depository gear.

I also want to point out that the GPO web content folks are in the vendor area and they will show the desktop and answer questions all through these meetings. So let's adjourn this meeting and head out to lunch.

(Whereupon, the meeting broke for lunch and resumed at 12 p.m.)

PLENARY SESSION: FUTURE OF THE FDLP

CHAIRMAN BYRNE: Welcome back. Are we all ready for the Future of the FDLP, Strategic Planning, the sequel? With that, I will turn it over to Cindy.

MS. ETKIN: Oh, man. I can't see over this. We're dealing with a short problem here. Just a minute. Now I can see you.

I guess, continuing with baseball analogy, what is this -- the second inning or is the bottom of the first? Welcome back. We've had a little inning break and we are here now to talk about the future of the FDLP and this is part 2 of Strategic Planning, and part 1 took place last spring in Kansas City. So I want to do a brief catch-up for those of

you who weren't able to be in Kansas City and then tell you how we've moved forward thus far, and then we will have some discussion with Council on the goals and the strategic direction, as well as input from you all.

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Previously at Council, we had a Fall 2007 recommendation to start the strategic planning process to move depository library program into a servicebased program rather than a collection-based started our session in program. So, as we Kansas City, this was our background.

And we talked about the vision. We talked about the mission of the program, some assumptions, and we began the SWOT analysis, looking at strengths, weaknesses, our opportunities, and threats. Unfortunately, didn't ran out of time and get completed, but there were an awful lot of good comments, and I went back and looked at the So there was an awful lot there transcripts. even though it may not have looked like it to begin with.

We've put up a strategic planning desktop. We the FDLP put the page on transcripts there. We put the presentation from the spring meeting, as well as subsequent discussions that we've had or presentations that we had had about the strategic planning process.

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And as Ric mentioned earlier this morning, the letter he sent out to depository library directors asking their thoughts on the value of being designated a depository library program -- the results that have come in have been looked at and viewed as part of this process as well.

Can you all see those? Are they clear in the book? I can read them on my monitor when I had this up, so I apologize if you all can't read them. Do you want me to read all of them to you? Yes, no. Since I don't need glasses now --

Okay, let me go through what has been added since. We came up with some very good strengths of the program and some outside

threats and some internal weaknesses. From looking at those, from looking at comments from the regional study, from looking at the value letters, we've come up with some opportunities. And this part is new, so let me run through the opportunities for you.

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Let's see if Т can sideways. More opportunities for partnerships -- and we've been doing this for some time now as you all know, but there have different kinds opportunities to of partnerships.

Opportunity for increasing access to government information. Opportunities to exploit emerging technologies. and new Opportunities to increase awareness of government information, not only to our community but beyond. Work with federal agencies to include new content into depository program. Expand continuing education and professional development. This including remote possibilities. Re-shape fits the FDLPso that it into the

footprint of libraries. Increase citizen involvement in the democratic process.

Some global opportunities are there, as well as potential cost-savings for depository libraries. Did I hear a "wow" on that one?

Okay, one of the -- maybe "controversy" is too strong of a word, but one of the points of discussion that was very strong in Kansas City was that we were making an incorrect assumption about moving to a service-based and away from collection-based.

And we went back to GPO. We heard you all loud and clear, and we did a lot of thinking about this, and we've decided that what we have in the online environment, that new technologies have allowed us is an environment that is described as "the blur."

It's described by Davis and Meyer as "the convergence of speak and activity and intangibles that creates indistinguishable lines between products and services and buyers and sellers."

So we think that this really sort of describes very well where we are now, and putting this in context of the FDLP -- If you look at "the blur" -- Is this a service or this is something for a collection, using the National Atlas of the US, you have a tangible product that is huge, and people go and they flip through the book to look at the maps and get what the need.

In the online environment, you have the National Atlas, and while there are some maps there for people to view online, you also have the opportunity for your users to create their own maps, and to determine what points they want on their map and what features they want on their map, and then they can download.

They can download information into GIS programs, and so in this case, it is more than something for collection. You're providing a service and then also the user becomes the information creator.

And we can see it with our own monthly catalog as well. No longer having the

print product for our collections, we now have the online catalog of government publications, which has far more features and far more flexibility and far more usability and findability than the monthly catalog in the print product.

And you heard this morning also that you'll be having more services available to you through this product. So service or communication -- there are lots of examples from the libraries that you all are in that are using RSS feeds in all kinds of ways to provide a current awareness service, for example, to those you serve. But it's also a means of communication.

We also have the example of John's GIO, Government Information Online, which indeed is a service, but you also have a lot of communication skills, new communication skills, that we need when we're talking with people who are not in front of us.

And our own desktop -- Also, another example of this, and you'll hear more about this from

Karen later and the community.FDLP.gov.

Collection or communication -- With the mixed media that you have on the Internet sites, the websites of the agencies, the radio transcripts from the White House, the policy pod-casts from the State Department, all these other examples that you have out there. The agencies are communicating to the public and informing them, but these are also things that we would find in a library collection.

So this is what we've come up with for our new shape. We have a triangular pyramid, and at the base of the pyramid is access to depository materials. That's the foundation of the pyramid. It's the foundation of our program, and that's what we're all about.

So we have a face of the pyramid for services. A face of the pyramid for collections and one for communication, and all of those are represented equally in this triangle because they support and work together as a means to provide the access. So

we're about collections. We're about services. It's both, and communicating amongst us with agencies and with our users. And at the foundation of all that is the access and being user-centric to provide the access to the way the users need the information.

This triangle also represents, as you climb up it into а more electronic environment where "the blur" starts to happen at the top of the pyramid. And you have the base of our more than 100 year history, our legacy collections All those years ___ experience where have created the we traditions and the strength of the program.

And working around all of this is this environment of collaboration and flexibility that we need for the future. And we think that this model fits and meets the needs of all the varieties of libraries, all the varieties, all the types of libraries that we have in the program, as well as the users that they serve and their diverse needs.

So as we went further into the

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strategic planning process, we have these words of wisdom. Organizations that adapt to change while at the same time retaining their core ideology are the most successful and lasting. And that's what we want to be.

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So at the core, we have our Principles of Government Information, and you all have seen these before. "The public has the right of access to government information. Government has the obligation to disseminate provide broad pubic to it's and access information. Government has an obligation to guarantee the authenticity and integrity of its information, and government has an obligation preserve its information. to Government information created or compiled by government employees or at government expense should remain in the public domain."

So from the core ideology, looking at the letters that Ric received about the value of the depository program, looking at the strengths that we identified in our SWOT analysis, we've come up with the values of

access collections, collaborationcommunication expertise and professionalism,
services and stewardship. And the next couple
slides describe each of those values.

So after discussion in Kansas City, we went back to the drawing board, and if you recall, our vision in the spring was to -- The vision of the FDLP was to have government information at your fingertips. There was a lot of discussion about that. I went back to Washington and took the Metro into work the next day and all these saw signs posted through the Metro system that the Library of Congress had posted, "Integrity at Your Fingertips, Ingenuity at Your Fingertips."

And I thought, "Oh, boy. It's a blessing they didn't write that "at your fingertips," because it was clearly everywhere in the DC area, so we came up with something new -- Not only for the reasons that you all had in the spring, but because it was also being used in other ways.

So the vision that we have now is

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"The Federal Depository Library Program will provide government information when and where it is needed in order to create an informed citizenry and an improved quality of life."

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The mission of t.he Federal Depository Library Program is to provide, for no fee, ready and permanent public access to federal government information now and for future generation Achieved through organizing process that enabled desired information to be identified and located, assistance rendered trained expert bу professionals in а network of libraries. Collections of publications at a network of libraries, an archived online information dissemination products from GPO access, federal agency websites, and partner websites.

We presented assumptions at Kansas City and there was not any disagreement with the assumptions that we had made, but I've included them in the presentation just as a refresher for you all. There were quite a few assumptions.

So the vision and mission that we've identified has been driving us all along in what we've been doing -- A smattering of what GPO has been working on representing the direction of this vision, trying to get information out there wherever and whenever users need it.

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So we've come up with four goals and we would like Council's thoughts on these goals and any thoughts about additional goals that you think need to be included. And at this point, I'm going to turn the program over to Gwen.

SINCLAIR: Good afternoon. I'm MS. Gwen Sinclair of the University of Hawaii at Manoa. What we'd like to do now is go through each one of these goals individually, first we'll take comments from Council and then after Council has had an opportunity to will take comment, we comments from And I'd like audience. just to please give everyone to your name ans affiliation when it's your turn the

microphone.

So, the first goal is develop a model for the FDLP that allows more flexibility for partner libraries. And I'd like to ask Council, is this a goal that we have consensus on or does the wording need to be altered in order for it to be acceptable to us?

DR. GREER: Chris Greer from the National Coordination Office. I wonder about the choice of the word "flexibility." Does that mean that GPO is more flexible? Does that mean the network is more flexible? Does that mean the system is more adaptable to the user? And is it really flexibility or capability that you're trying to enable?

I mean, what's the purpose of flexibility for the partner libraries? My guess is the purpose is to allow them to build capability, to provide services to their users to meet their own mission, that kind of thing, so I have -- That's -- Let me stop there. Is "flexibility" the right word?

MS. SINCLAIR: Yes, I think I -when I read "flexibility" -- This is Gwen
Sinclair at the University of Hawaii.

When I read that word "flexibility," I guess I, like many of you, probably think about all of the rules and regulations that bind us, and if I'm not mistaken, that's where the original concept comes from -- is the idea that we need to have guidelines and our other governing documents that are not so specific that they require us to operate in a particular way that doesn't make sense any longer.

Ken?

MR. WIGGIN: Ken Wiggin, Connecticut State Library. I guess, part of my comment are the first and last goal -- kind of tie together. Rather than the word "flexibility," I just think we should be looking at more partner libraries, if that's what you want to call them.

If we're going to be phase access, do we stick to the same model we have now

which are the quote/unquote depository libraries, or do we foster greater ability for all types of libraries to provide access to federal information?

MS. SINCLAIR: Other comments from Council? David?

MR. CISMOWSKI: David Cismowski, California State Library. I think there has always been a great deal of tension between the rules which flesh out the basic laws behind the FDLP, instructions to depository libraries, and now the new handbook -- A tension between that and the fact that there have always been in this program multi-type libraries with vastly different missions, vastly different clientele, and policies.

And so how do you reconcile the realities of those different missions to a standard set of procedures? And I think it has always been messy. There's never been 100 percent compliance in this program ever.

And so, I don't have a particular problem with the word "flexibility," although

yo could certainly come up with synonyms for that, but I think the problem is always going to be there. You know, we have to adhere to certain standards, but on the other hand, we're dealing with democracy in the raw out there, in this system. But I don't know how you would state that succinctly as a goal, per se, and get that idea in there.

MS. SINCLAIR: Okay. Other comments from Council?

DR. GREER: Chris Greer, National Coordination Office. The vision and mission speak to this issue of "anytime, anywhere" access for the user to government information, and yet this goal to me, doesn't speak to either that vision or the mission.

It speaks about how partner libraries will participate, presumably as an indirect result or a second order result of this effort -- Which is goal number 1 towards flexibility is to increase that "anytime, anywhere" access, but it's not clear to me from the goal how that happens.

And it's

1 MS. TROTTA: Tory Trotta, Arizona State University Law School. It's hard for me 2 to think of these goals in the order that 3 4 they're listed. And so to me, when I think about this, job 1 of the government 5 actually do develop and manage a comprehensive 6 7 collection and increase access to

usefulness of federal information.

to develop a model for FDLP.

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It seems to me that the two most important goals here are the last two that are listed, and that if there's consensus on those -- And whenever you have to make strategic choices with resources, that, I think the case we're only going to really move that forward in а different way if formalizing, especially the bottom two goals, and the other two actually flow out of that.

only when those systems are in place that you

can then go to really, the process, which is

So for me, it's just hard to talk about these first two that are listed because to me, the core ones are three and four. And

part of strategic planning is setting priorities among all of them. And I would also -- My last comment for the moment is that goals three and four are the prime -- In my view, the primary job of the government and goals -- The top two really speak to federal depository library program and libraries, and to me, we need help in these, but the responsibility and the mind-set has to come from the community.

MS. SINCLAIR: Okay, I do need to mention that these goals are not in any sequence. They're not intended to be in a 1,2,3,4, which is why they're not -- They're just bullets, not numbers.

Other comments from Council? -- On bullet point -- The first bullet point? -- Okay, then I'd like to open it up to the audience for comments.

MS. SMITH: Lori Smith, Southeastern Louisiana University.

MS. SINCLAIR: I don't think the mike is on.

1 MS. SMITH: Alright, I'll talk loud. Lori Smith, southeastern Louisiana University. 2 It seems to me that it's all about incentives, 3 should minimize 4 maybe it be SO disincentives for libraries to partner with 5 the FDLP or maximize the incentives, rather 6 7 just saying "flexibility." It's rewards and benefits that seems to be the core 8 effect to me. 9

MS. SINCLAIR: Any other comments about the first goal?

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MS. PARKER: Marian Parker, Wake Forest Law. I look at the first listed goal as really an issue of statutory interpretation allowing us as participants in this program, to interpret the statute that enables us to be here in a way that evolves with the evolving environment in which we're all working and the evolving technology that allows us to do things in a different way than we did 40 years ago and 10 years ago.

So I don't look at is as an incentive or a disincentive, but an ability to

continue to have Title 44 relevant by interpreting it in today's world.

DR. GREER: Ma'am, can I go out of order?

MS. SINCLAIR: Yes.

DR. GREER: Chris Greer, National Coordination Office. I'd kind of like to know from the audience what the word "flexibility" means to you when you read this. Can a few of you who have an interpretation of that help us with -- Now that you've read it, what does it mean to you?

MR. IVERSON: David Iverson from Minot State University in Minot, North Dakota.

I'm a first-time attendee so I beg your indulgence.

We had to -- I became responsible for government documents a year ago, and right after I was given that responsibility we were told to drastically cut our collection. And we were told to do it within the space of a three-month period this past summer to make way for an information commons. And we were

confronted with the rules for listing documents to be identified for weeding, and we to work with our regional depository had library, which consists of both the University North Dakota North Dakota of and State University.

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And this created quite a bit of stress for myself and my full-time assistant, well public service librarian as my as colleagues as we try to plan for information commons. So to me, the statement would pertain directly to finding a way to where could preserve we government information, but in a way where if we're faced with a drastic need to reduce our collections, that we could find a way to do that without violating the rules or being penalized.

And I think there's a session scheduled later this week that talks about that where one library went ahead and did that to you know, downsize their collection so that they could get a grant. And I'm planning on attending that session so maybe if one of

those people are here today they could speak
to that as well. But that's how I would
interpret that particular statement. Thank

MS. SINCLAIR: Yes.

you.

MR. KOBULNICKY: Michael Kobulnicky from the Kent State Tuscarawas campus, also a first time attendee, and as my colleague said, I beg your indulgence.

We are a regional campus of a major university, and of course, we're fighting space and staff problems, so we decided to do everything electronically. The flexibility indicates assessing the need, approaching the way to best satisfy our customer's needs and be responsive in a timely manner.

MS. SINCLAIR: Okay. Are we -- Did we --

MR. DAVIS: One more from this end.

Sorry. Ric Davis, Government Printing Office.

This has sort have been insinuated in the conversation, but it's something I want to add. I think when we were looking at this

GPO, we were looking at it also in terms of the one-size-does-not-fit-all model. Ιf look at how we operated the program in the past, I think a lot of the guidance that we -- whether it be of in terms put out instructions that are manual, how we ran the inspection program Ιt was prescriptive. And from my perspective, I think a lot of the best ideas have bubbled up from the depository community, rather than GPO. So looking top-down from we're engaging in that type of dialogue.

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MS. SINCLAIR: Chris, did that help?

DR. GREER: I think what I heard
from -- Chris Greer, National Coordination
Office -- I think what I heard from those who
responded in the audience was this was an
opportunity for you to set some of your own
rules and standards to meet your users' needs
and so on.

But I think what I'm hearing from GPO is a little bit of that, but also more of a partnership model. One in which this sort of

shared decisions about these processes, procedures, standards, all of those kinds of things -- an opportunity for more network input -- Is that --? A mixed nodding, so I think to the degree this speaks to that, it makes sense to me.

MS. SINCLAIR: So we might be looking at re-wording this to say "Develop a model for the FDLP that allows for more partnerships between GPO and partner libraries in developing the guidelines."

David?

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MR. CISMOWSKI: David Cismowski, California Library. Chris, State to you partnership and partnerships and flexibility are not really the same thing. And I'm wondering if we might be able to put the word "partnership" or imply the word "partnership" in the second bulleted point since to me, the is depository libraries network of the partnership in the whole mix here, and so retain "flexibility" in the first bullet and put "partnership" explicitly in

second bullet.

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MS. SINCLAIR: Okay, does -- We've had a little proposal for re-wording on the first bullet point. I'm not sure that we have a consensus on the right way to re-word it.

Ken?

WIGGIN: Well, I hate to get into words with these meetings, but you know, it's also the word "model" begins to bother me too. I mean, what I'm hearing is you want a flexible program. You know, а "model" implies, "Well, here's how you do it. It's got some flexibility." I mean, I think what I'm hearing is people just want flexible а program.

MS. SINCLAIR: "Develop a flexible program." Well, we'll come back to the tweaking of the wording, but we do have to move on the second goal, which to "Strengthen the network of depository libraries." And we've already touched on that a little bit, but what further comments do you folks on Council have? Chris?

DR. GREER: I'm not being shy. Chris Greer from the National Coordination Office.

This actually seems to me a very important point -- Network of depository libraries, and what the goal is there.

I don't think you mean incremental. The way it's written, it seems incremental, but I think you mean something more. So for example, by analogy to the Internet, when you as a user go to use the Internet, how many Internets do you, you know, expect to interact with? With one.

There are 200,000 independent networks making up the Internet today, but you don't see that as a user. You just have one Internet. Each of those 200,000 has their own business model, their own laws and regulations because they're distributed around the globe, their own user base, etcetera, etcetera.

But they works as if they were one, so you know, I'd ask the same question about the depository libraries. If you're a user, how many libraries do you want? I would say

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the answer is one where I could get everything that I need. So does this goal speak to that notion of a user having, you know, a simple experience with the FDLP system and being able to find everything you need in sort of one-stop shopping. Is that implied here?

MS. SINCLAIR: Katrina?

STIERHOLZ: Katrina Stierholz MS. from the Federal Reserve Bank of St. Louis. Chris, I think you could look at it that way, where you see it as a single entity, that I think librarians But see users as a unique set of people, and so the network would be these libraries that have their own user group, just like you talk about Internets and you see users as a single group, and I think librarians see their own users as a unique set of people, and they design -hopefully -- something from the FDLP or from GPO. That is, they pull just what their users want and make a unique set of information for them that meets their needs. And that's how I feel.

1 DR. GREER: Chris Greer, NCO. to respond to that, I agree with that model in 2 the sense that user community envisioned by a 3 library is sort of like an application where a 4 group that's using a specific value-added 5 service on top of the Internet -- The Internet 6 7 itself is, you know, an inter-operable network on which you build those value-added services, 8 as a foundation of this 9 the GPO acts 10 pyramid as kind of the single piece build 11 allows each library their to own application services, value-added components 12 13 on top of that to serve our community. But

MS. STIERHOLZ: I think we agree on that. Yes.

MS. SINCLAIR: Kathy?

it's still underlying that one source.

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MS. LAWHUN: Kathy Lawhun, San Francisco Public. When Ι that, I saw was thinking what we've been doing with the regionals. We're trying to get the network of, you know, between two states, or maybe we'd do it between a public and an academic, somehow strengthening the ties between other depositories in a different way, and that also goes back to the flexibility of if we gather things in the census and somebody else does agriculture, how can we get those together and strengthen that network so our users can really know that these networks exist and they can get the same information from different sources?

MS. SINCLAIR: Other comments from Council? Tory?

MS. TROTTA: Tory Trotta, Arizona State University. I look back over the assumptions and I didn't see one that really spoke to the idea that the new notion that one-size-does-not-fit-all. And it might be a strategy to add an assumption that speaks on that because it seems to me if you have that in the assumptions, then these other ones go a little better.

MS. SINCLAIR: Okay, I think we're ready to move to comments from the audience.

And those of you who are thinking about saying

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something but are a little bit afraid of getting up at the microphone, please do come up and speak because we on Council obviously cannot visit everybody and we kind of live in our own little worlds, and we really are interested in hearing what people have to say.

MS. ORMES: Dorothy Ormes. I'm a new person here, and I'm from New Mexico State University Library. I feel that that second -- Although they're not in apparently -- implies some kind of scaffolding which I think is really important. You've got this basic scaffolding, and it goes back to the first one. I would take out that word "more." mean, how could you be I flexible than what, you know? You want scaffolding that's flexible. That, I think, is really what you're trying to say.

MS. BIRKAM: I'm Anne Birkam from the Public Libraries of Saginow in Saginow, Michigan. I see that we have a core group of users in my city, but we have also served people from other arts of the country just

because -- there's something called WorldCat.

We put all our recrds for all our books and materials on WorldCat so people can go and see, Oh, they have this particular collection of family papers in our geneology collectin which has some Civil War letters that people wrote home to people in Saginow.

And we had a patron -- I don't remember what state it was from -- But he was so excited about this collection of Civil War letters. He said, "Oh, you have the best collection of Civil War letters of anybody I've found here," so you can see that you have your users at home, but you have users across the country. And I think that fits in really well with the federal depository library system because we're supposed to be serving everybody.

MS. SINCLAIR: Geoff?

MR. SWINDELLS: Geoff Swindells,
Northwestern University Library. Couple points
on bullet number two. I noticed there's a
change in language from bullet number 1 where

in bullet number 1, we have "flexibility for partner libraries," and in bullet number 2, we have "strengthening the network of depository libraries."

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And I really like the language of "partner libraries" because I see it as being sort of "depository libraries plus," increasingly we're trying to reach out beyond our base of depository libraries. And that's not abandoning the base, but to reach out to a broader community that now has access to this material, might like so I to see discussion of whether "partner" belongs there.

The other thing is, I think one of the -- This really talks about strengthening of base, and that's great. But one of the things that's really going to strengthen depository libraries and other partner libraries is for the program to encourage innovation and excellence. And I don't see that in there, and I'd really like to see that, and I think that's in fact part of the whole flexibility notion. We would like to

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build capacities and capabilities in unique ways and bring folks to our portals in a variety of unique ways, so I'd like to see that added as well.

MS. SINCLAIR: I think a lot of the points that we're making underscore the difficulty of strategic planning where you have to decide what goes in your goals and then what goes into the strategies that you engage in to meet those qoals and sometimes difficult to determine what where.

But in a moment -- Once we get through it, these goals -- We will be talking about strategies and some of what the people are saying might fit into that.

Any additional comment on bullet -- The second bullet point. John?

MR. SHULER: John Shuler, University of Illinois at Chicago. Following on Geoff's comments, is my sense that the authors of these goals equate partner libraries with depository libraries or one and the same?

MS. SINCLAIR: Cindy says "yes."

MR. SHULER: Okay.

MS. SINCLAIR: Okay, let's go on to the third -- Oh, my Dan-detector wasn't working.

MR. BARKLEY: First, I've met my new selective down in New Mexico State. Dan Barkley, University of New Mexico.

If that's the case -- if we're changing the definition and that changes the complexion of the first two bullet points then -- Because I like what Geoff said about the fact that we need -- If we're going to increase partnerships, it's got to be not only within the parameters of whatever scope it is, whatever model we're trying to develop here, but also, we spend a hell of a lot of time trying to reach out to a lot of different parties, and now it almost seems that we're either going to include them again or we're going to exclude them.

So maybe I'm just having a thinhaired blonde moment -- I don't know. But I have to wonder, you know, with bullet point number 2, in order to provide strength, you provide flexibility. And like a former chief justice once said, or to paraphrase him -- I don't know what -- "I can't define flexibility, but I know what it is when I see it."

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And I'm kind of wondering if maybe we're not going about swimming upstream here and maybe we need to look at results-oriented before we develop the goals first.

What are the results we're trying to achieve here? What is it exactly we're trying to do with this program? Are we trying to increase flexibility among ourselves? Are actually looking at maybe ignoring or we possibly providing flexibility to a certain part of Title 44 that we've had discussions on, and going outside those parameters a little bit, while saying we're staying inside. I'm not encouraging anyone to break laws here, of course. But at the same time, I'm kind of wondering what we're trying to achieve here.

CHAIRMAN BYRNE: Tim Byrne,
Department of Energy. Council has struggled
with the use of the word "partner" in the
past, and I think it's used in a number of
different ways in the FDLP. I think we need to
be cautious about how we use it there.

MS. HANN: Christine Hann, Kalamazoo
Public Library. I just would like to comment
that I haven't clearly formed my opinion
regarding -- Yes, I have.

I do think it's important to reach out to try to incorporate other libraries that are not designated as depository libraries in partnership with the goal of making government information accessible to as many people as possible.

And then the other think I want to say is if you mean depository libraries, then you need to say depository libraries specifically. Or if we mean partner libraries, then we need to say that specifically.

MS. SINCLAIR: Okay. Let's move on

to the third bullet point. "Develop and manage a comprehensive collection of online federal publications within the scop of the FDLP."

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MR. SHULER: John Shuler, University of Illinois at Chicago. I think with this particular statement, you would have to tell us who is managing and who is developing this collection because in the Internet model, it isn't a matter of possession at one level.

It's a matter of access, yet this goal implies a great deal of possession by somebody, somewhere. And if the heart of the traditional depository relationship with GPO is based on possession of collections -- if, through the magic of the Internet, the comprehensive legacy-based collection of federal publications suddenly comes into our life by January 1, 2010, a lot of directors thinking will be complete -- That would have completed the the algebraic equation in their mind which views their collections

occupying space that they have other desires for.

And if we have a digital collection that exists elsewhere outside our physical space, then what is a depository library? What do we have left? Which I suppose is answered by the other two bullet points, but that is not here nor there.

So I think this opens up a huge existential issue about the relationship between the GPO as the mother-ship and the smaller planets that orbit it, if I could mix my metaphors.

MS. HOLTERHOFF: Sally Holterhoff,
Valparaiso University Law Library. I'm just
curious trying to parse out this wording. It's
comprehensive but within the scope, so that
limits that it's not really comprehensive. I
mean, I'm not sure what is outside the scope
that wouldn't be part of comprehensive. I'm
confused.

MS. ETKIN: Cindy Etkin, Government Printing Office. There are lots of government

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works that are not within the scope of the FDLP, and what we're talking about in the comprehensive collection -- It's a comprehensive FDLP collection.

Does that make sense?

MS. HOLTERHOFF: Yes. I think so. It just seems those words -- The wording is sort of contradictory, but maybe not. I've got to get used to ambiguity here, I guess.

MR. OTTO: Justin Otto, Eastern Washington University. Would "complete" be a better word to use their instead of "comprehensive?" "Develop and manage a complete collection of online publications under the scope of FDLP."

MR. WIGGIN: Ken Wiggin, Connecticut State Library. I guess I'm just wondering why we're singling out online and ignoring rest of the tangible objects in our collection. When I think, in fact, a goal should be to ensure that have these we collections, whether they be online tangible or whatever may come along, to ensure

that there's continued access.

I mean, to me, if the goal is to make sure the government information is there long-term, what form it takes, I think, becomes part of the strategic element.

MS. SINCLAIR: Other comments from Council? Okay, let's see --

MS. WALSH: Mary Jane Walsh, Colgate University. Thank you for that wonderful leadin. The whole issue of things that are within the scope -- I'd like to use as an example the FBIS program.

FBIS was within the scope of the Federal Depository Program when it was microfiche. It moved to unusable CD-ROMS. It has existed for many years as a list item, but it meets that last -- I'm going to mix up my I think it was the last bulleted point in the mission statement about government information is that which is compiled and collected by a federal agency, blah, blah, blah.

We have been asking for years to

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get access to the online database, the FBIS. And a few years ago, we heard at this meeting that online databases are not within the scope, so US depository librarians or partner librarians or whatever you want to call us, need to know what that scope is, and what is realistic and what is not realistic.

But that's a great example of a government information product that some of us are now spending a large amount of money to access through a commercial vendor that we would have just as soon not have to spend, but cannot get to the current information because it's outside the scope.

MR. GAUSE: Rich Gause, University of Central Florida. I apologize. I'm going to be going back to the first two bullets, but out of Dan's comments and some others -- This idea of he flexibility and what's a "partner" and what's a "depository."

I think -- Maybe it's a different goal, but it has increased the number of libraries that have a relationship with the

depository materials and government information. We're talking about trying to -in addition to depository libraries in the traditional sense -- those other libraries that could increase their direct involvement and access to the information without managing a collection when it actually becomes a little bit more formalized relationship than just "They know where things are on the web."

MS. MEISTER: Marcia Meister,
University of California at Davis. The term
"scope" also brought to mind another issue for
me, and that's -- It clearly begs the
definition of the term within "scope of the
program," but I hope that the scope of the
program materials is not just limited to those
things published in Washington, DC.

My concern is the continuing and growing concern about regional federal government agency publications. And I just want to hope that they are included in whatever "scope" we come to. Thanks.

MS. SINCLAIR: Okay, I'm going to go

to Ric next.

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MR. DAVIS: Ric Davis, GPO. I want to still go back to John's good point about the role of the GPO mother-ship.

I think the way I see it is, it's sort of been an administrative aspect. In accordance with Title 44, we have bring requirement to content bibliographic control, to acquire it, make it available, etcetera. I see the role of GPO not as one of possession long-term, but again, one of partnership.

And I give as an example what we're doing right now with the digital registry. We opened that up and we're looking at what other partners are doing, but it's sort of like, you know, hurting cats and finding out what each other are doing. And we're playing that administrative role to create awareness so we're not duplicating effort.

MS. SMITH: Lori Smith, Southeastern Louisiana University. Bullet point number 3 seems to me an apt place that we should get

the phrase "permanent public access" into a goal somewhere, so maybe develop and provide permanent public access to whatever you decide

to say with the rest of that sentence.

And maybe one of our goals -- It's sounding to me anyway, should be to re-define or re-name what the libraries in the program are called because it could be "federal data library partnership" or something if we want to keep the initials, but I think "depository" is a word we need to re-consider perhaps.

MS. SINCLAIR: I'm going to go to Steve next.

MR. HAYES: I would go back to number three, and again, it goes toward the scope. I think these should be aspirational in what you're trying to do with goals, yet we put a phrase in there, "within the scope of." And then going to point number 1, we're searching for a replacement for "flexibility."

Again, I think, many of the guidelines are looked at as -- Steve Hayes, University of Notre Dame. Sorry. It will never

happen again. Do you want me to start over? I didn't think so.

The flexibility is the search for flexibility. When I left Government Documents 15 years ago, and the first thing that happened was the new person took over was going to be inspected.

Robin tried to emphasize that, you know, the rules and regulations are really guidelines to help you meet the goals of the program, not to bind you with, "Oh. What do the rules say I can and cannot do?"

And your point number 1, I think you're trying to move it away from something that restricts and instead you're trying to identify those that can enhance the contribution, "moving the program forward," to quote my director -- moving the program forward to the goals.

The scope of number 3, again, is a limiter. It's limited because we're still thinking in terms of an old model of paper.

Much of what was out-of-scope was because we

couldn't afford to print it, write it, and pay
for it, so therefore it's out-of-scope.

Unless you're going to go with the Title 44,

which means, you know, that internal use only,

if I remember things correctly. That's out of

scope. Well, you know, we knew that there were

certain things that would say it's internal

use only.

So I think you want to move these to aspirational, put as few limitations on it as you can, and move it toward -- develop and manage a comprehensive collection without the limiter of "except," you know, it has to be within the scope kind of thing. At least within your goal, it can be aspirational.

MS. ETKIN: Cindy Etkin, Government Printing Office. Since the question of scope came up, I'm going to read you "scope."

"In accordance with Superintendent of Documents Policy, the scope for tangible materials for the Federal Depository Library Program includes all published information, products regardless of format or medium, which

are of public interest or educational value, or produced using federal funds. Exceptions are those products for official use only or for strictly administrative or operational purposes that are not of public interest or do not have educational value, classified for reasons of national security, the use of which is constrained by privacy considerations or that that must be sold by the publishing

cooperative publications.

"All federal information dissemination products published on an agency's or an agency's official partners publicly accessible website and originating from or funded by the agency are intended for public use and are to be considered within the scope of the FDLP."

agency in order to be self-sustaining, that is

MR. KOBULNICKY: Michael Kobulnicky,
Kent State Tuscarawas. I was trying to
remember, but you just read, and thank you for
reading that in full.

The other thing on "comprehensive"

-- And as I was listening to the discussion,

perhaps there is a very good parallel already

in place, the Library of Congress cataloguing

guidelines. Those are not claiming to be

complete, but they are certainly comprehensive

we have.

MS. FEBO: Betty Febo, Wellesley College. I wonder, in bullet 3, where the needs of our users are. I thought that we were supposed to provide our users with government information in the format in which they could best use it. So it feels like in number 3, we're assuming that the best format for all our users is online.

to give guidance to a wide range of materials

CHAIRMAN BYRNE: Tim Byrne,
Department of Energy. Now, I do agree in that
we want to have a complete collection of
online federal publications. I've given a
collective discussion at the last Council
session on the concern people had about the
lack of attention to collection. And with
John's comment about what the goals of some of

1 our library directors are in terms of space wanting replace 2 and to the depository collections as soon as they can -- I really 3 think we need to have a goal that addresses 4 the desire to maintain access to more tangible 5 documents until we digitize them. 6 7 MS. SINCLAIR: Anybody else on this third bullet point? -- Then we'll leap ahead 8

to this last bullet point.

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"Increase access and the of federal information." usefulness Council?

MR. SHULER: Absolutely not.

MS. SINCLAIR: It's perfect in every way?

DR. GREER: Chris Greer, National Coordination Office. The word "usefulness" --I'm having a little trouble with, obviously. Really, I think what you're trying to say is "usability," the impact of that information that -- You're not saying that federal agencies, you know, should write in a more clear way. Certainly they should, but

that's not here in this goal.

So, it is the sense of the Council that this is, you know, usability and impact and all of those things that go with it?

MS. HOLTERHOFF: Sally Holterhoff,
Valparaiso University Law Library. Besides
increasing access to -- And I agree with
"usability." I like that, but I would also
like to see us have in there something about
the "permanent public access."

It seems like that's -- because we don't just want the access now, but the continuing, you know, into the indefinite future access.

And I think probably the usability or usefulness or whatever, is also talking about the authentication and protection with the digital signature so maybe it was just trying to use the general word to cover those points.

MS. SEARS: Suzanne Sears, University of North Texas. Just going off of what Sally was saying, I do think that we do

need to put somewhere in one of the four goals 1 2 "the permanent public access" because me with the flexibility if we're concerns 3 going to make those rules and guidelines more

flexible. 5

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You've already, historically, have seen that we have increased the number of depository libraries to make access geographically for everybody in the United States to be able to have access within their congressional district. And if start we letting people be flexible, and they start saying, "Oh, well that means that I don't have to let people into my library, you know, then we're going to start having access issues.

So I would really like to make sure we have something that says "permanent public access," because that is the main goal of the FDLP, and we want to make sure that that's carried over into these goals.

Anybody MS. SINCLAIR: else on Council? David?

> David MR. CISMOWSKI: Cismowski,

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1 California State Library. It's become little obvious to me there are really more 2 than four goals. And I've participated in 3 4 strategic planning and Ι have never anywhere a rule that says that you're limited 5 to four goals. 6 So perhaps we ought to expand the 7 goals that we have here and re-visit this 8 either at a future meeting or throw this out 9 10 to the community for comments, and do word-smithing battling. 11 MS. SINCLAIR: Well, certainly this 12 13 is just one step in the strategic planning. CISMOWSKI: Yes, I understand 14 MR. 15 that. 16 MS. SWEET: Ellen Sweet, Department of Justice. I speak on my own behalf today, 17 and I'm an ex-depository librarian. 18 19 really points to possibilities for the mothership looking at things in a different way. 20

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to the mike? Thanks.

MS. SWEET: I see a lot of

MS. SINCLAIR: Can you stand closer

opportunity for the mother-ship to do things in a different way. There are a lot of statutory impediments, but I think that there's a lot of opportunity there for really widening the scope of what GPO can or really ought to be doing, particularly in terms of usefulness of federal information.

When I was in depository library land, the issue was really service and access, and not just to provide the documents and themselves, but the indexes, the tools, wherever they came from. And I just heard people talk about things that they can't get, except commercially, but it would really be nice if GPO could, you know, go back to the drawing board in terms of it's statutory authority and could try and get some contacts for folks to create indexes to do certain things, etcetera, etcetera.

And the other thing that I would like to say is that there are a lot of federal government collections that are not depository libraries, that are under siege. But when

they close down, if the Library of Congress doesn't want their documents, they can be discarded.

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terrible, terrible And it's а waste, and there isn't an easy way or even a statutory requirement that that material be fed back into the loop. I deal with it every A lot of it is a secret. You have to day. know somebody. It's very unfortunate, but it's something for folks to be aware there's all that stuff out there and as they get shut down or un-staffed, nothing happens with the documents unless somebody wants it and then they just sit in a box for 10 years until somebody comes along and throws it away.

MS. SINCLAIR: This is going to have to be the last comment because we're running out of time.

MR. KOBULNICKY: Michael Kobulnicky,
Kent State Tuscarawas. Two other people who
have spoke earlier spoke of a very important
part regarding to access privatization. That
has to be addressed, I think.

MS. SINCLAIR: Okay. Thank you all very much for your comments. Obviously, we still have a lot of work to do on defining exactly what the goals are and how they're stated.

But what we wanted to do next was go on and talk about some strategies that could be used to implement these goals once they've been finalized, so I'd like to turn it over to Sally.

MS. HOLTERHOFF: I would -Obviously, we have 15 minutes -- Sally
Holterhoff, of Valparaiso University Law
Library.

Council, we don't really have time.

We have 15 minutes maybe, to do all four of these. Do you have a preference on which one we should talk about the strategies for first?

We can just go in the order that they are in currently or we could move another one ahead.

Does anyone have a preference?

DR. GREER: Chris Greer from National Coordination Office. Based on the

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discussion that I heard of the goals, it sounded like the inverse order was of greater interest --at least to me.

MS. HOLTERHOFF: Start with 4 then?

DR. GREER: Yes.

MS. **HOLTERHOFF:** Okay. Alright, looking at the fourth goal, which I don't know if we've changed the working or not, but "increase the access and usefulness to federal information" is what's currently there. And the strategies that are listed if you can take a look up there -- The first one -- I'll just read the main four strategies.

"Develop and improve discovery and navigation tools. Create bibliographic and metadata records. Expand authentication activities for online government information dissemination products. Explore using innovative technologies such virtual as worlds, MySpace. Work to initiate use of a mark to identify government public domain noncopyrighted resources."

So these are five possible

strategies to work toward this goal. Any comments from Council about these? Or suggestions for other ones?

DR. GREER: Chris Greer, National Coordination Office. Can I get one clarification? Are these strategies intended to apply to GPO or to the partnership of libraries including GPO?

MS. HOLTERHOFF: Cindy, could you answer that?

MS. ETKIN: Cindy Etkin, Government Printing Office. It could apply to GPO or the libraries. Either one, or together.

DR. GREER: So that -- Chris Greer, National Coordination Office. I think this gets out to this basic issue that Ric is speaking to earlier about a notion of true partnerships -- Not just flexibility, but true partnership, and so navigation tools, metadata records, all of those things -- If put off in a unilateral way, sort of the mother-ship, I guess it the language we've adopted now. Thanks, John.

Whereas, doing this in partnership creates the flexibility that not one-size-fits-all and so on. So it seems to me it's essential that this be viewed as a shared effort across the partners of the community.

MS. HOLTERHOFF: Okay, thank you, Chris. Any other comments from Council to follow up on that or anything else? Alright then, anyone from the audience want to comment on any of these strategies?

MS. SMITH: Lori Smith, southeastern Louisiana University. I'm actually cheating and going back a little. I think that "increased access" to that goal should include "increased awareness of," specifically "public awareness of."

And maybe there should be a marketing strategy that would tie in with, you know, creating a MySpace page. You would then include the URL for the MySpace page in the marketing materials. Since that's a new venture of GPO, a new push, we should have a goal that supports that.

1 MS. HOLTERHOFF: Thank you. Yes? MS. SCRUGGS: Hi. Sarah Scruggs from 2 the GPO. I think this is a helpful goal. I'm 3 not sure why we haven't included the use of 4 the information. If we do all of these things, 5 don't we want people to actually use the 6 7 materials? HOLTERHOFF: So would that be 8 another goal or would that be a strategy? 9 10 MS. SCRUGGS: Well, I think you could include it with "increasing access." If 11 you're going to increase the access, the point 12 13 also want people to is you the information. 14 15 if we have these strategies, 16 don't we need the end -- the user to use the information? 17 HOLTERHOFF: Okay, thank you. MS. 18 19 Thanks for clarifying. Yes? Bill 20 MR. SUDDUTH: Sudduth, University of South Carolina. I think this is 21 pretty much on the same point. It also goes 22 discussion about 23 back to the the

"usefulness." I think what we were heading toward was "usability." You get toward "usability," that becomes a partnership activity because the users are where we are at, and we can help the usability as these things become developed. I think that's what we're trying to go at at this point. So I think "usability" and then that becomes a partnership activity.

MS. HOLTERHOFF: Okay, thank you.
Yes?

MS. SIELAFF: McKinley Sielaff, Colorado College. And I've been struggling where to put this in, and I think it dovetails a lot of the comments that I've been hearing.

I was a part if the GI-21 grant. That was a two year grant. The first year was all about developing modules. In the second year, we trained close to 1,000 non-depository librarians to use information. That's like, an average of 2.5 new librarians experiencing this information every day, which to me, I don't see under strategies anything about

training and getting back to that partnership of who the partners are.

And I think we really need to expand our vision of who is using this information and how they're using it and how they're finding out about it, and so in one of these strategies, I think we need to put something in about training.

MS. HOLTERHOFF: Yes, Katrina?

MS. STIERHOLZ: Yes, and building -I'm sorry -- Katrina Stierholz, Federal
Reserve Bank of St. Louis. Yes, that really
struck me that anything we do in this goal
really has nothing to do with the depository
program per se.

This is just about providing librarians and users with more access to information. And I seem to remember that when we talked about this originally, one of our -- Kind of stepping back a little -- One of our questions was, you know, in the old days the balance was, that the deal was you got stuff, and you provided service.

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And the idea was that GPO would go back and re-think the new deal. And I'm just wondering, know, if that's you really addressed in all of these goals and strategies -- what the new deal is? And I hate to, like, bring that up because that's kind of fundamental, but I don't see it here.

MS. HOLTERHOFF: Yes, I think someone mentioned about incentives earlier and trying to get that into the first goal, but I don't know if we -- I'm not sure if we wrote it down to do that, but that's a good point.

Anyone else?

MS. MONGEAU: Deborah Mongeau from the University of Rhode Island. I'm going to go out on a limb here. I think you need -- The goals -- You've only got one goal.

I have an education background and spent lot of time on goals and we а We've really got one goal objectives. there, "Increase access to and usefulness of information." federal That's the ultimate. That's the ultimate -- where you want to go.

The other three goals are actions to get you to that fourth goal.

I would say, "Increase access to usefulness of federal information and developing a model for the FDLP, strengthening the network of depository libraries, developing and managing a comprehensive collection."

And I would take out the word "online" because ten years ago, "online" meant one thing. 10 years from now, "online" will mean something else.

So, that's just -- Like I said, I'm going out on a limb here, and I know you've invested a lot of time and done a lot of work.

But what I see here is only one goal and three different ways of arriving at that goal.

MS. HOLTERHOFF: Okay. Thank you for going out on that limb. I think people like that one.

Alright. I've got someone else coming to the mike.

MS. KLAIR: Well, I dare say there

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aren't too many cataloguers in the room, so -I think that -- Oh, I'm sorry -- Arlene Klair,
University of Maryland.

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I do appreciate having the "create bibliographic and metadata records" there. It serves a user goal because what we see at University of Maryland as we have begun our retrospective conversion of our regional depository collection, that it does help bring hidden collections to the attention of users everywhere, and it does drive resources.

see this when we catalog special collections. We -- I am sure, going this continue to see as we to retrospectively regional convert our depository collection. So while that looks kind of esoteric perhaps, I think it's very important to provide more access and it may also have a role in helping our directors see that one of the reasons why these tangible materials are taking up space on our shelves and maybe don't have the access to them is because there aren't cataloguing records for

them for years and years of the collection.

So if all we can get those resources diverted toward making all of that collection visible, and our users start hammering their way into that collection so that it doesn't have to be а government documents librarian driving the traffic to them. Any user anywhere who is coming at it from WorldCat Local, who is coming at it from Google Scholar ___ Maybe the directors' pressure will ease up. They will see the value of that collection and will stop wanting to turn them into -- Take the collections off the shelf and turn it into information commons and all of the other ideas that we have heard here.

MS. HOLTERHOFF: Yes. I think, one more comment.

MS. SANDERS: I'm Ann Sanders from the Library of Michigan, and I'm also -- I'm going to second the comment that the fourth goal is really the ultimate goal.

But I would also offer that on the

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for first goal, where you're talking about
developing a model for an FDLP, I would ask
why you're not just simply developing an FDLP
that is flexible, rather than developing a
model for one that is more flexible. It just
seems like you're not taking the stuff all the
way to where you want to be.

MS. HOLTERHOFF: Okay. Thank you. Thank you all for you all your comments and participating in this discussion.

I've taken copious notes. We'll have the transcripts and we do have more work to do just like we did when we left Kansas City. Look for this stuff up on the FDLP desktop, as well as a printed format of the slides that looks like a more fleshed-out -- Not fleshed-out -- More in a planned format that has some introductory and concluding kind of comments. Thank you.

CHAIRMAN BYRNE: See you all at 3:30.

(Whereupon, this session concluded and the next resumed at 3:30 p.m.)

COUNCIL SESSION: FDLP DESKTOP:

METHOD BEHIND THE MADNESS

MS. SIEGER: Good afternoon. My name is Karen Sieger. I am the manager of Web Content and Library Services. I will warn you right now. I talk fast and we have a screen all the way in the front that you may or not be able to see, so I'd encourage you all to move up. Come foward. I don't bite -- much. - Nobody is moving. Okay. Don't I have a lot of space? I guess not.

Allright, nobody is moving. Okay.

If at anytime, if I go too fast, please, you know, start waving and I will attempt to slow down. I can't guarantee it's going to last very long, but I'll try.

I want to thank everybody for coming here this afternoon. I want to be able to go ahead and give you a demonstration of the FDLP desktop and a number of the changes that we are going to be making in the hopefully next couple of weeks to the site.

So everybody is familiar? Before I

start, is Katie Davis in here? She's out, okay.

So I have a lovely laser pointer, but then I realized I'd be laser-ing the members of Council in the face. So what I'll do is I'll ask a member of my staff for -- Actually, Ted can lend a hand for right now.

Alright, so, everybody is familiar with the existing FDLP desktop. Everything that I'm talking about today is in your handbook, so the concepts that I bring up are covered in here. So at any time you can go ahead and follow along with the information that's in here.

I don't typically prepare speeches. If I don't know what I'm talking about, I really don't deserve to be the web-manager, so -- Anytime, if you have any questions, let me know and I'll, you know, cover any of the library services, web services in this presentation.

So, okay, so we have the existing FDLP desktop. What we have been doing for over

a year now is actually looking at the old FDLP desktop, seeing how people use the actual material on there, and comparing that to today's web standards, technologies, dissemination practices.

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And as you can see -- This, we've been pitching for awhile now as the beta desktop. We're finally ready to come out of beta. This, however, will not be the final version of the desktop. They're actually making a transition of the site based on what we have learned. And I want to thank all of you for putting up with this while we went through this learning experience. We have learned a great deal during this time.

One of the things that we'll be doing with the desktop is actually dividing the site into two sites. So, as Ric mentioned earlier in his speech, one of the things that we're very interested in is actually the social networking tools that are very popular today.

The FDLP is a great program. It

its job in getting information to American public. However, that geographic separation that we have with the libraries the country don't exactly make network with inviting to your fellow colleagues. So we're trying to use the social networking tools and the expertise that GPO to electronic with regard has and dissemination to be able to provide a venue for you to be able to go ahead and do that interaction in safe social а and environment.

So with that, let me go ahead and pop over to the new FDLP desktop. Right now, this is on a development domain and we're still copying content from the live site to this site. You'll see that we've made a number of changes in here.

I don't have the laser pointer, so Katie will be following along trying to point things out with the laser pointer. We have not rehearsed this, so anything could go wrong.

One of the things that we're trying

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to do with desktop is to streamline our content dissemination. On our present site, whenever a listserv announcement goes up, we try to put the information off of the FDLP desktop. And we're also re-publishing it to

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the listserv.

In the new FDLP desktop, we're trying to make it so that the information is disseminated once and outputted in various formats. So those would be HTML, e-mail, RSS, and hopefully -- We're working on this, SMS alerts.

So for example, if you looked at our homepage -- As you scroll down, you'll see a number of categories on our lefthand side. you'll see that "general So says one announcements," another one that says, "cataloguing." Third that one says "distribution," and fourth that says "partnerships."

What we're currently doing is going through the archive of FDLPL. We are porting all that information over to FDLP.gov and

categorizing it into these various categories.

As we continue to do it through, more categories may emerge. Right now, we have these four.

So if you happen to be interested in cataloguing -- that's your main job -- You can actually go ahead and re-order these by clicking on the box on the right-hand side and dragging this to this top. So if you're interested in cataloguing, here's the latest cataloguing news that has come out of the FDLP desktop. You can go ahead and change that to say, "I want to see 15 stories, the latest 15 stories that have come out." We can go ahead and expand this box.

If you turn around and say, "Well, I'm not interested in general announcements at all," I can change that to zero and hide that section altogether. So this is based off of the cookies that are set on your side to customize your experience. The cookie does nothing more than save these personal settings. It does not capture any personally

identifying information about you. But you can go ahead and make that information -- You can cater the homepage to what you want.

So I'm sure the next question will be, "What happens if it falls off the homepage?" That's one of the things we've learned off the existing FDLP desktop. We've posted something -- Once it's no longer the new thing, where does it go?

In this particular site, off of home, we're using a split menu. So you'll see that our main menu so far consists of "home," "depository administration," "collection management," "outreach," and a link to the community site. Under each one of these, you're going to find a specific sub-menu.

So off of home, we have "about the FDLP," "news directory," "browse the site," "news alerts," "file repository," "tutorials," "askGPO," "contact us," and "the site map."

So when something falls off the homepage, and it falls into that "news alert" category, if we go to our "news directory," we

can get to all the news that was traditionally put out on FDLPL right here. So we can go through -- We can view all of them. We can browse page to page. Click on any one of the titles. You're going to get to the full article. If you're interested in finding out which news was specific to the "cataloguing" category, we can click on "cataloguing." From here, you can see we have a link to an RSS feed. We also have a browsable list of all the articles.

We can go a step further in here. We can go ahead and say, "I want to see all the articles that were published in the cataloguing category that start with the letter "c." And I can further go down there from there.

I also have a full-text search in each of these sections so I can go ahead and put my search term in. Let's say -- Let's put the word "spring" in. And I can choose -- I want to search only the title. Search in the introduction, search both of those, search

within the contents, or search with the keywords.

So if I say I want to search within the content, from there I have one article that started with the letter "c" that was in the cataloguing directory that has the spring in it. So if I now click on that article, I'll be able to go ahead and pull up that full-text article.

MS. SEARS: Suzanne Sears,
University of North Texas.

Was that only searching your three results that were under "c," or was searching all of "cataloguing."

MS. SIEGER: That was searching within "cataloguing" under letter "c."

Are there any questions about the "browse news?"

Related to that, we have "browse the site," which allows you to browse everything on the entire website. So if you're lost, here's one spot that you can come and get to anything. So for example, if you

want to go in and -- One of the things that we're looking to do is -- well, Janet Scheitle will talk about this more tomorrow is -- We're looking at the possibility of taking the FDLP handbook and turning that into a HTML webbased living document. So, Janet will be there. We'll be discussing it tomorrow. I'll be at the session as well to answer questions on that.

But for this example, if you go to "browse the site," and you go to the handbook, you can go ahead and search within the handbook. You can get an RSS feed for the handbook as well.

I only have the first two chapters in here so far, so we can take a look at that, but --

If I type in the words "depository staff," and choose "content," we'll see that chapter 1 contains the words "depository staff." If I then click on that, I can get to the full text article, which happens to be chapter 1 of the handbook. I'll get more into

this aspect of the handbook a little bit later on.

But going back to "browse the site," you can still get to the "FDLP news."

You can search the "frequently asked questions," the various web links we have in there, anything from any of the categories and sections on the site.

If we choose a story, once we go into one of our articles, on the right-hand column at the top, what you'll see are three icons. The first one is to make a PDF version of the file of the document that you're on. The second one is to print that page, the third one is to e-mail the link to somebody.

So for example, if I click on the last one to e-mail it, I can e-mail this link to anybody. So if you want to be able to refer this article to a friend or a colleague, you can do that from here.

So in our contents -- The streamlining of the content dissemination that we have -- We're trying to make it so that you

come to FDLP.gov for any FDLP news and information. So when you're in here, you can go ahead and view the information in HTML. If you use RSS readers -- You can subscribe to the various RSS feeds on the site.

But there are those who want to be e-mailed whenever something comes out. We have a number of people right now who subscribe to FDLPL, and the rely on that as one of their main means of keeping informed of the information on the site. So here, we're taking a little bit of a step further. If we go to "news alerts," we can go ahead and actually subscribe to the various categories.

So if you're interested only in cataloguing, you don't have to receive every news alert that GPO puts out. You can say, "I'm just interested in cataloguing," and you an out in your e-mail address and your name, and anything that's saved within that content category will be e-mailed to you.

And it runs every hour. So as soon as something comes out -- Every hour it's

checking to see who are the subscribers.

Here's a new piece of content that came out,

so now let's trigger this mass mail. You can

choose to subscribe to any or all.

The question is "where is unsubscribe?" When you actually receive the e-mail alerts, it's in your e-mail alert. So at the bottom of the page it says, "If you don't want to see this anymore, click this box," and it takes you to the "unsubscribe."

But, yes, you can unsubscribe. We're not going to force you into it for life.

One of the other big changes that you're going to be seeing with the FDLP desktop is the beta desktop combines some social networking aspects with the actual contents of the Federal Depository Library Program.

What we have learned is that that really needs to be two separate sites. So one of the things that I'm proposing and working to implement at this point, is that every library in the FDLP receive an e-mail account.

So it would be your-library-number@fdlp.gov.

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That e-mail account would be a web-based account that you could also set up to come to your Outlook or whatever you want. But it would be a direct communication line between GPO and the federal depository libraries.

So one of the things right now that consumes a lot of time at GPO is trying to keep track of who the coordinator is of each institution. What this would allow people to do is, the coordinator would go ahead and check that box, and if the coordinator changes, they just turn that information over to the next coordinator. And that will be a running record of all the correspondents from So that's something that we're working GPO. on implementing and hope to have in the near future.

What the FDLP desktop will do in turn, is make it so that -- Right now we have about 1,500 registered users of the FDLP desktop. The new desktop would allow for one

account per library. So you'd log in with your library number and your internal password. So we're trying to consolidate down to single password.

You don't have to remember -- You know, we got a lot of requests for "What's my password" I can't remember my password."

Well, this would be one account per library and that will be your internal password to get in. So if you need to share it with your institution, saying there's one person who does "needs and offers." Another one that does the "bi-annual service." Another one that -- whatever it needs to be. You can all log in with that one piece of information.

Let me go ahead and log in.

MS. STIERHOLZ: Karen, Can I interrupt you?

MS. SIEGER: Sure.

MS. STIERHOLZ: This is Katrina from the St. Louis Fed. You said the depository libraries could log in. Do you have plans to let non-depository librarians log in? I'm not

1	a depository.
2	You're not going to leave me out, are you?
3	MS. SIEGER: No, never. Never. We
4	have had requests for non-depositories to come
5	in, and we evaluate those on a case-by-case
6	basis. So if there's something specific that
7	you need to do that is contained behind that
8	password, we will give access to that.
9	MS. STIERHOLZ: Why not just let a
10	blanket agreement to allow libraries in?
11	MS. SIEGER: I'm sorry, I don't
12	think
13	MS. STIERHOLZ: Why not? Why not let
14	librarians, any librarian, no matter if he or
15	she is at a depository. Blanket, you know?
16	Allow anybody.
17	MS. SIEGER: Well, a number of the
18	tools that are locked on the desktop are only
19	for depositories. So for example, if you want

Why wouldn't you MS. STIERHOLZ: want non-depositories to promote government

to order promotional materials, that's only

for federal depositories.

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documents?

MS. SIEGER: That's a requirement of the program, that we cannot issue those to --

MS. STIERHOLZ: I'm not trying to torture you about it. I'm sort of thinking it through.

MS. SIEGER: Yes. I'd love to talk to you more about it. There are other things that specifically about depositories would like access that is locked down on the site, because I certainly want to make sure that it's accessible to the broadest possible audience within the confines of the Federal Depository Library Program. So if there are other things that I'm not considering --

There was somebody who sent in an askGPO request in the other day saying, "I'm not a depository, but I'm from this institution -- I'd like an account." When I wrote back, I said, "Well, what specific things are you looking to do that's locked behind that user name and password?" If I know what this is, then I can say, "Okay, yes.

There's an exception that needs on be made, and this is the reason why." But that person unfortunately did not write back yet.

But, I'd love to talk to you more about it. I certainly don't want to exclude anybody from the service. I just want to make sure that -- I don't want to leave it open for anybody. Then we get a lot of spammers that come in. We have had incidents in the past where home-schooling institutions or parents have come in and said, "Well, I want to order 50 pens."

Well, that's not what is was designed for. It was designed to make sure that we spread the information about the program to the public. And so that's best coordinated through depositories.

Does that answer your question, I hope?

Other things that you could do on the new desktop once you've logged in -- Actually, I've not logged in. Now I'm logged in.

You'll notice on the right-hand

column, the first item that comes up -- It is now un-locked as I log in. It's called "my bookmarks," so if this is a shared account at your library, you can actually go to a particular content item -- This is something that's very useful. I don't want to have to go and have to dig around the desktop later on to go find this again. Or I want to be able to share this with other members of my staff that log into the desktop. You can actually go ahead, and if you hit the star, you can actually add this to your bookmarks.

So if I say, "converting shelf-list," I can give it any title that I want, I can hit "okay," and now it's added to my list.

So later on if I say, "Okay, I want to go back to the SuDocs classification practice change for JCP hearings," I can click on that link and go back to it any time. But this is only accessible if you log into the site.

Our event countdown is staying where it is. Is this a useful feature for people? I know it's useful in our library

services. We looked at that and said, "Gosh, we only have 18 days left until the conference, We better get moving."

One thing I'd like your feedback on is the shipping list. We put up the shipping list this week on the FDLP desktop. On the current desktop, you'll see that's it on the right-hand side.

The one thing I don't know in our research behind the beta site is how many people actually use that module and how many people just bookmark the page beneath it. So if that's something that you could let us know -- My staff is out in the vendor area. They're going to be here for the next two days and they're there to answer any questions you have, but also take any feedback that you have that we could use to approve the website. So one of the things that, while you're thinking of it, if you could let us know how useful that is, we'll figure out of we're going to put it up on the new site.

So right now, we've got it down at

the bottom at the page. We can move it back over to that right-hand column. It just depends on how much you use that. One of the things we're also trying to do on the desktop is make it so that the menus are easier to

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navigate.

In the existing site, there are very -- They are somewhat long and they are a little hard to get to. Right now, the FDLP.gov site is using a suckerfish menu. And that can be a little hard to mouse over and get down to the child levels. This version, because it uses a split menu, so you can get to a set set of menu options at any time. And we're trying to build it so that other things that you're going to be using that are related to the main content item that you're on are all accessible on one page.

I can show you an example of that if "partnerships." qo to So that's "outreach," and if underneath we "partnerships," you'll see we have introductory paragraph about what partnerships are and underneath we have three articles that explain the three types of partnerships. So we have "content," "service," and "hybrid" partnerships. If you click on any one of those. Click on the "read more" or the title, you actually see -- You're be able to read the full article and see the list of all the

content partnership websites.

You'll notice that on the righthand side however this menu stays static
throughout any of the partnership pages. so
here you can go ahead and see from the menu,
you can get to "contents," "service," and
"hybrid" partnerships from any one of these
pages.

Under "partnership news," you get the last ten articles that were posted in the partnership news category. Underneath there, you have -- These are the FAQs related to partnerships, and finally, you have a link to the inquiry form if you would like to propose a partnership with GPO.

So everything that you could want

to know about partnerships is available on this one page. And we're trying to do the same thing with the other content. So what child underneath the used to be a so for example, if we go back to desktop, "education outreach" and go to "partnerships," all of those items were children. So "partnership news," "about partnerships," the "content," "service," and "hybrid" partner lists, the FAQs, and the inquiry form -- You had to go and choose each one of those, and it was very difficult to navigate back to all the others. But now you have one page that ditched all that.

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So what we're trying to do on this is focus less the one on names and applications and more on the broad usage of the material. So for example, "partnerships" is one example. If we go to "Collection management" -- Underneath there, instead of saying "item list" or "lostdocs", PURLS, rambling off those lists of applications --Talk about them in terms of how you would use

them. Which ones are used for managing your collection? Which ones are for modifying your selection profile? Another one for "how is the content being distributed on the libraries?" Get it down to those concepts and from there, you'll be able to see all the tools that relate to that particular subject area.

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Unfortunately, that's still being worked out right now, so you can't see too much of that, but we'll take any input you have on what you'd like to see on these pages.

A11 the old material is still available here. We weren't too far off in our assessment of how people use the website. was just more about how we were going to categorize that information. So we're trying to be slow and deliberate as we finish this because really, what it comes down to is how you categorize the information. The better categorized it is, the less trouble you're going to have finding the material, the less trouble we're going to have actually disseminating it out to you.

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So you'll find that the file repository is still there. So for example, if you were to choose "events," you'd still be able to go ahead and say, "Do I want Council meetings or inter-agency?" "Inter-agency" isn't in here yet, but if you went to "Council meetings," you can say, "Okay, I want the documents from 2008," and then you could say, "Do I want fall or do I want spring?"

If I say that I want the fall, here all the files for this conference. are They're now available off the dev site here. So you can see when the file was uploaded, when it was modified, the file size, how many downloads it has. And you can get a quick synopsis of what that file is or you can go to "details" and you can get a longer description if there is one. This one doesn't happen to have one.

But if you look on the last page of your hand-out, what we tried to do is delineate what the difference between the two

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websites are, so we have the FDLP desktop versus the community site. So a lot of what I talked about here is laid out in this chart.

example, on for the desktop, the FDLP desktop is going to become the information storehouse for any news and information regarding the FDLP. information is created and maintained by GPO staff. One account will be granted per library instead of the individual accounts that we've had in the past. And log-in is based off of library number your and your password.

So with that, I'll talk about the differences and the launch of the FDLP community website. Has anybody created an account here yet? How many people have actually posted a blog?

One in the back. Anybody else?

At this point, we have over 70 beta users of the site. We haven't removed the word "beta" yet. We're still looking for feedback to improve this and make sure that we

provide the most robust social networking tool available.

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Part of what we're trying to do here is unite the community, regardless of geography, and provide one site where people can go and exchange ideas, exchange stories, pictures, whatever they want. Not every institution has the ability to get to things like Facebook or MySpace, but you can get to a .gov account.

So let GPO worry about the security and the updates and making sure that this thing is up to date. We're not going to be posting to the site. We'll just make sure that the venue is available for you. But at that point, you can go ahead and interact with your colleagues, share your expertise, share your stories, ask questions, pick the brain of other members in the community, and really strengthen not only your knowledge of but program, also what you guys can communicate exchange and can amongst yourselves.

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So everything is web-based. Hopefully, it's intuitive and easy to use. The site offers a number of features. So you can go ahead and blog about things that you're passionate about. You can go ahead and read other peoples' blogs and comment on those blogs. You can submit photos, share photos of events going on in your library.

You can go ahead and once you have an account, you can actually log in and search for other members. You know, if you look and see who from the state of Kansas from academic library who is also a member of see GODORT. You can also who is а selfproclaimed subject specialist in various areas.

Other things that you could do are you could submit web links, so if there are resources that you use at your institution all the time and you think that this would be a great thing to share with other people, you could add those links to the site. You could also go ahead and write and review those

sites.

One other thing that you can also do is -- There's forum attached to the site where you can actually have more in-depth conversations with other members of the community. So if somebody posts a question about --

There's one question in here about "needs and offers." It was very good, rather enlightening -- Something I took back and I'm still pondering at this point -- Not everybody has time to search through the "needs and offers." One of the things I've been looking at is trying to make "needs and offers" where there's a bulk upload.

But one thing I hadn't considered, which was brought up in the forum was, could you go ahead and since we don't have time to look through all these massive lists, go ahead and have the system match the need for a particular SuDoc number with somebody who has that to offer, and just shoot an e-mail alert to somebody and say, "Hey, this is something

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There's a match. Maybe you want to go ahead and investigate it."

that was something I hadn't considered and I've already learned from the forum. I wold go ahead and log-in here real quick so you can take a look at some of the features that are available once you have an account.

Now remember, this is based off of individual log-ins, so you as an individual are making an account on here. So when you're in here, you can go ahead and see the various blogs. If you want to read the entire blog, you can choose to click on one of the titles. You can see how many hits it has. You can email it to somebody else. You can bookmark it. You can also set it as a favorite. You can do a TrackBack.

You could also provide a comment. So if you want to comment, this comment form is only available once you've logged in. you can go ahead and you can put in a title

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for your comment, enter your comment, and then submit it. So all the submissions are dynamic. They're done on the fly. There is no GPO review of the material.

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GPO However, is there as а moderator of the material, so if it's flagged somebody else to say, "Hey, this inappropriate, "GPO will go ahead, take a look at that content, and will take the necessary steps. So if it's something that either needs to be pulled or reach out to the submitter and say, "this is why this is inappropriate, can you go back and fix it?" We can go ahead and And then further violations could do that. result in a suspension of somebody's account or a termination of somebody's account.

So, like I said, we had about 70 people so far who are registered for the site, and what we found so far is they're very excited about coming in and adding to their profile. You'll see that of the people we have so far, we have a number of avatars that have been uploaded.

So let's choose one. Let's take

"Bookslave." So if we take Bookslave here,

we'll see this is Robin Chan. He is from the

University of Central Florida Libraries. We

can see he's from an academic institution. We

can see his various contact info, and from

there, we can find out that he has an interest

in national monuments, serial sets, and the

"Guide to US Publications." He is a senior

library technical specialist or assistant,

sorry.

Other people -- For example, gcart001 is a member of AALL and ALA and is a subject specialist in philosophy and religion and library science.

So when you're creating an account, you can actually go through and choose these items. There is a defined list of member organizations and a defined list of subject specialists. There's a biography section where you can write anything about yourself. So if you happen to be a member of a state library organization that doesn't happen to be in our

list, you can go ahead and expand upon that in your bio.

And if you go through here, you'll find people who have written great lengths about their bio, and other people who have written just a sentence or two, and some people have chosen not to write anything at all.

So it's totally up to you. It's a community site. This is all locked down so nobody from the public can get to this information so your contact information is secure. But it's up to you ultimately to decide how much information you want to share. And this site is driven by the community and what you get out of it is really what you put into it.

So, let's talk about some of the blogs. We have our -- If you want to go ahead and -- Once you're in the blogs, you can view all the blogs, you can view a list of all the other blogger. But if you want to go ahead and write your own blog, we have a blog dashboard.

And so, the dashboards in the site let you do the various functions of the site. So if we click on "blog dashboard," we'll see there's a button for "write a new entry, and you'll see you'll eventually have a Microsoft Word type of interface that comes up. So if you can use Microsoft Word, you should be able to go ahead and use this tool to be able to write a blog. You can bring in pictures. You can import, or you could embed video. You can import, you can embed them. You can embed video, and you can out anything you want here, so if you want to make something bold, you want to something, you want to make it a bulleted list, add a picture -- all that's capable through here. When you're done, go ahead an hit "save," and it auto-publishes to the site.

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Another one is the gallery. In here, what happens is each member can create one folder. So in that folder, you can put up however many images you want. So for example, our seeder posts in here, Adelaide Hasse. Adelaide happens to have six photos. So in

If I were to go to one of the other

here, we can go ahead and see thumbnails of each of the pictures. So we can click on any one of these and we can get a full or bigger picture of the thumbnail.

From in here, we can go and watch each one of these individually or we can start a slide show and the slide show will go through each one of the pictures. And in here, you can go ahead and you can actually put a description for each photo.

So if you want to describe what's going on in the photo, you can see that. You can't see that description when it's in that slide show menu, but if you were to turn off slide-show and go page to page, you'll see that there is a description at the bottom of each of the pages.

From in here, you can rate the images, you can leave comments on the images, you can view statistics for them, and if you happen to be the owner, you can upload to that section.

categories, I would not be able to upload to anybody else's category. It's locked down to that individual.

So we have a couple people so far who have posted some pictures. Our one most recently is from the UCF Docs Office, titled "my desk." Does this look like somebody's desk?

Kathy Hale recently posted some pictures from a state library parade. It was a State Library of Pennsylvania Precision Book Truck Drill Team -- Say that one five times fast. It says, "In 2006, the State Library of Pennsylvania participated in the Pennsylvania Treasures Parade with their book truck drill team. On the front of each cart lists the name of the services we offer. One of the carts had "US and PA government documents."

And if anybody knows Kathy, you got to have a picture of Big Bob, so if you know the story if Big Bob -- He has made his way into the gallery here. If you don't know the story of Big Bob, I believe Kathy is here. Ask

her all about Big Bob.

In the web links area, we have some pre-defined categories that range from arts to reference to science. They have subcategories. All these categories we've out in here -- They're all seeder categories, but you have the ability to create categories and subcategories as you see fit in here.

Once you're in there, you can go ahead and you can go upload any web links that you'd like. Does anybody use "browse topics" or the registry? Then this site should be easy to use because this uses the exact same software.

So for example, we can go ahead and view all the new links. There are RSS feeds for these as well. We can view the "top-rated," "the most popular," "the most reviewed." We can search them. We can add a link. We can add a category. So if I want to add a link, I can go ahead and choose what category it belongs in. So for example, if I pick "health," I can choose to put it in the

main cat of "health," or I can say, "It's really related to fitness." I can click on "fitness" and whatever link I put in here will end up in "health, in the sub-category of "fitness." I can put in the name of the site, write a description, and provide the URL. I hit "save." It's uploaded on the fly to the website.

If I find a site that's particularly useful -- Let's take "Eye Level" here. Go ahead and click on this. If I find a site particularly useful, I can go ahead and rate the listing. I can say it's very poor, fair, average, good, or excellent. I can also write a review of that site. And each of the listings is owned by whoever updates them or who creates them.

The last feature in here that is currently working is the community forum. And here is where you can have more in-depth discussion. So one of the questions you'll probably ask me is, "What's the difference between a blog and a forum?"

The blog is a very personal thing.

It's something that's really written from one person's point of view, and there are a couple comments that are traded back and forth.

In a forum however, you can have more in-depth discussions. You can attach pictures and links and photos and they can really get in more peoples' opinions and respond back to them. You can give e-mail alerts anytime one of the categories is updated. You can bookmark particular threads. You can search within particular threads.

So for example, under "events and conferences," we have a sub-category called "Fall DLC meeting." In here, we have Adelaide posting that she needed a roommate for the fall conference -- Not really something that you'd blog about. It something more that you'd just want to have a quick discussion, find a roommate, and then the discussion ends.

So here, Dewey writes back and says that he's looking for a roommate. I don't know of Adelaide and Dewey, you know, ended up

sharing a room, but -- that's for them to work out.

But you'll see in here that we could add, we could make things bold. We could indent things, we can add pictures if we want. We can even add little happy smiley faces as you can see here in Adelaide's picture.

In here, you can have your avatar
will be reflected over here. Right now it
doesn't merge from your profile, but it will.

And you can put more information about where
you're from and so forth. You can put your own
custom footer in and so right now, it just
says "Adelaide R. Hasse," but you could post
anything you want down there in your headers.

So if you want to say what institution you're
from with a link to your library site, you
could do those types of things.

You'll see that there are different ranks here. A rank is basically your status on the forum. So the more you post, the greater your status is. So right now, we've put up a

couple tips for the forum. We'll be expanding it more, but we've got some initial ones going up first, but one of them happens to be on forum ranks. So what are forum ranks? have several forum ranks set up. So if you have between 0 and 74 posts on the forum, you're considered a forum newbie. If you have between 75 and 199, you're a forum enthusiast. and 499, you're Between 200 an Between 500 and 999, you're a guru. you get over 1,000, you've become the honorary SuDoc. So the more eagles you have, the greater your status.

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Now, I'll warn you right up front.

Don't go padding your stats because I will go re-set them. So if you approach the, "Oh, I got first post," -- No, no. we will take care of that.

We will be looking for moderators for the site. As I mentioned earlier, the FDLP desktop is a site that GPO creates the content for and maintains, but the community site is totally based off of the community. So one

aspect of that will be to -- We're going to be soliciting for people who are interested in being a global moderator of the community site

4 and the forum.

So there, you're responsible for helping to control some of the decorum that goes on, make sure that the rules are enforced. So if you're interested, please let us know. It's certainly something that you can put in your resume and say, "Hey, I'm a moderator of the government documents forum here." And then you also don't have to worry about eagles. You get stars. You get blue stars.

You'll see on my particular post, I have my signature -- is a quote from "The Little Prince." It says "It is the time you have spent with your rose that makes your rose so important." You can put anything that you want in there. If you've got a nice little quote that you want to put down there, you can do that as well.

And of course, my avatar -- You got

the nice panda in the tree. I don't know how he got up there. I don't know how he's getting down. But if you click on that, you can go ahead and get to somebody's profile in the forum, and from here you can see all the other posts that this person has submitted. You can e-mail that person. You can send them a private message. There are a variety of things that you can do. There's also private messaging on the other side of the site. I'll get to that in a little bit.

But if you're interested in a particular post -- for example, let me go back to the board index. Some of the things that you can do with your profile in here is -- Let's say -- Under "library issues and best practices" -- What I told you about earlier with regard to "needs and offers," that was actually posted underneath here. So if you go to "collections," there's a link for "tips for needs and offers."

So here is a discussion that started that said, "Rob Lopresti said, "I

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don't have time to examine the "needs and offers" lists. What I would like to see is the ability to put up a list of needs and let the computers match it to listed offers like eBay's permanent searches."

Minerva wrote back and said,
"That's a great idea. I'll add it to my
mental wish list."

So if I want to see notified whenever this is updated, actually go ahead and choose -- At the bottom, it says you can subscribe to the topic or you can bookmark the topic. If I bookmark it, it's going to be saved to a bookmark that's saved into my profile. So if I go ahead and log-in on another computer -- Say I'm at home and I bookmark this, and I go home -- Or I'm at work, I bookmark this. When it's time to go home and find it, I log into the site. It's saved in my internal profile, so I don't have to worry about having bookmarks here there.

If you go ahead and subscribe to

the topic, you can get an e-mail alert every time this is updated. So you don't have to watch it every day. You just can get the e-mail alert.

One of the other things you can do in the forum to truly customize this -- We've created some seeder categories and subcategories. So for example, those are "general discussion," "events and conferences," "continuing education and training, "library issues and best practices, "technology and web-solutions," and "value of the federal depository library."

At the bottom though, you'll see two other community groups. And one is here for Council to consider. There's a group specifically for the depository library Council. Within here, you can have several types of groups. Two examples are an open and a closed loop. So in this particular case, there could be an open forum for Council where any member can go ahead and post messages to Council and Council can respond.

There's also another spot that is a closed forum that only Council can respond to. That can even go a step further that that can even be hidden from view altogether, so when you log in, based off of your rights, if you're in that particular group, then you'll be able to see the discussions in there. Right now it's set so that the only members of that group can respond but anybody can read them.

So, that's just something to throw out at Council to see -- Is that something that you'd be interested in and you know, we can cater that or take it away if that's not something that would be useful. But that same opportunity is available for any member of the community.

You can actually create your own user groups, so underneath "library groups," - We actually had a request from the San Antonio Area Documents User Group.

Kathy Amen is currently in England at the moment, and she was looking for a way

to keep in touch with the group while she was away. So this is a place where they can post minutes meetings and have discussions to related to their group, but the group doesn't their necessarily have budget own or technology ortime to the set up infrastructure themselves. But the infrastructure is here, and the web-mail let's you maintain it, but here this group can actually use that as a mechanism to communicate.

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If you're interested in making a library group, underneath "forum," there's a little form you can fill out. Fill in some Mainly, what we need to basic information. know is the name of the group that you want to set up and who the moderators are going to be. So if GPO is the moderator not and moderators set There qlobal are are moderators, but then are also four particular groups, such as this library groups. You can have moderators for that group.

So for example, Kathy Amen -- She would be the group founder, and she could turn

around and say, "These people have the right to administer this forum." So they would have the ability to edit posts, delete posts, grant rights to that group. So if somebody says, "Hey, I want to go ahead and be a member of that group, they can say, "Well, I'm sorry. You're not a member of the Texas Documents Group or San Antonio Documents Group." Or they could say, "Oh, sure. We'd love to have your input. Let me add you to the group."

So when you're actually in your profile, you're in your user control panel, one of the tabs in here says "user groups."

You can see the various user groups that are available and if it's an open group, you can actually select one of them and say, "I want to join it." And then an e-mail goes to the founder and the moderators and says, "Hey, this person wants to join this group."

Last section I'll talk about and then open it up for questions is more of the member's area. One of the things you can do in here besides just viewing a list of people is

you could actually go ahead and do a search.

The search is a little extravagant at the moment. We are looking to simplify it a little bit. So bear with us. That is on our radar.

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But for example, if you want say,
"I want to see everybody who is from an
academic library and from the state of
California," we click on "find users." We have
two people who currently fit that criteria. So
you cab gi ahead and customize your searches
in here.

limited So we're not to the information that's here. If there's something else that you'd like to know about other members of the community, we're certainly open to it, expanding that out. The only required fields at this point are your name, library number, your e-mail address. So that's the basics. Anything else from there is based off of if you want to input that information into the profile. Some of the things we've been adding based off some of the feedbacks we have gotten -- I'll take an

example on my profile -- was the ability to add RSS feeds. So if you look in here, the last item in here is RSS feeds. Each member can add up to five RSS feeds within their profile. So there are sites that if you're particularly interested in and want to share that with others, and they have an RSS feed, you can share them in here.

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At this point -- Let's see -- I think I've covered pretty much everything that's in this booklet. Going back to that last page, you'll see that the community site contains all the social networking tools that are related to the FDLP community. We're trying to cater this as much as possible to the community.

The content is created and maintained by members of the federal depository library community, not Registration is open to only the members of the FDLP community, and accounts are based on individuals so user names and passwords are determined by individual members.

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So for example, if you get to the site -- I'm going to log-out here -- And you can't remember your password, you can click on the "forgot log-in." It will say, "Which one did you forget? Did you forget your username or your password?"

And what it will do is it will send you an e-mail with a token. You take that token. You put it on the website and then it says, "Here's your password," or "Here's your opportunity to change your password," or "Here's your user name."

But when you create an account, you're deciding what your user name is and what your password is. So it's a password you're comfortable with, something you'll remember. It's not going to be one of those hexadecimal ones that we've been sending out through the existing FDLP desktop that nobody can remember.

At anytime, like I said, we're here for the rest of the conference. We're out in the main area. We also have an FAQ section

that we're trying to keep up to date, so if there's something that you're confused about, just drop us a note. There's a contact from right off the homepage. Let us know and we'll certainly add it to the FAQ list over here. We welcome any suggestions, any feedback.

One of the things that we've been asked for so far is the ability to share documents. So similar to that file repository you saw, the community site, we're working on the ability to be able to upload files. So once that ability is available, then we can add it into the community site, and then you could share documents back and forth amongst the community.

With that, I'm going to conclude my remarks and open it up to any kind of questions. Fire away. I'm available for anything.

MS. SEARS: Suzanne Sears from the University of North Texas. Going back to -- off of the homepage, the news articles -- When you're searching those and specifically

searching the FDLP handbook, is it going to highlight where it found the words?

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For instance, say somebody calls up and wants to know about how do I become a depository -- That would be in chapter 1 or 2, possibly. When it comes up, is it going to highlight exactly which section of chapter, because some of those chapters are really lengthy and finding that one paragraph or that one sentence that relates to what about it you're talking Is going highlight that for me or am I going to have to dig through that entire chapter to find it?

MS. SIEGER: At this moment, off the top of my head -- You may have to go looking for it. Right now it's under "depository administration." We'll go the handbook real quick. One of the things that is a little bit different with this handbook is when you click on one of the chapters, you get an article index, so you can at any time view one of the sub-sections entire or you can view the article.

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I'll have to look into how that interfaces with the searching in that "browse this site" to how if it would bring up the highlighting key words. I may have that turned "off" at the moment, but I will check.

MS. SEARS: But if we're looking at all of the pages, we could just do the "control F" then, right?

MS. SIEGER: Yes.

MS. SEARS: Because it's in HTML?

MS. SIEGER: Yes.

MS. SEARS: Okay.

MS. SIEGER: So, yes. So one of things we're trying to do is keep this modular, so we'll go ahead and make a single content item for each one of these and from there, we'll just put in triggers say, "This is this section. This is section. So which section do you want to see? Do you want to see the entire thing, or I'm just interested in, for example, how to obtain assistance?" I click on that and the only thing I'm going to see on the screen is how to

obtain assistance.

If I want to read the entire chapter, I can go ahead and click on "all pages." And so from there, I'll still have the ability to go ahead and make a PDF, e-mail the link to somebody, or print the file.

MR. WIGGIN: Ken Wiggin, Connecticut State Library. First of all, nice job.

Minor little thing -- When you do the bookmaking, is there any reason it doesn't grab the title of the article? You had to put in your own title. Is this -- It's nice when it just automatically fills that in.

MS. SIEGER: Thank you. We can look into that. Some of the titles get rather lengthy. The amount of real estate you have in that block is pretty short so --

MR. WIGGIN: It's short.

MS. SIEGER: Something that you can find, you can make memorable. But I can see if we can blow the basics in and you can tweak it from there or -- I'll explore the various flexibility we have with that.

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MR. SHULER: John Shuler, University of Illinois at Chicago. I would make the observation that this is a manifestation of the goals we just talked about in the previous session. And that oddly, the gauntlet has been laid down by GPO giving the community a tool, if the community is willing to use it.

And I think the burden now goes audience that back the this to is very powerful and the freedom that is actually being allowed for members to use to participate, I think is excellent an demonstration of this century-long tradition of partnership and cooperation between mother-ship and the rest of us.

I'll be the first to throw out that a few mid-West librarians, primarily in Iowa, Illinois, Minnesota, are beginning to from an idea of what we call "The Great River Government Information Initiative, " in which we're going to attempt to use these community tools in OPAL to call together the states that Mississippi touch upon the in а

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fashion to discuss common government information dissemination issues. And by next spring, come up with a ten point action plan - whatever that will be, of course, and use these tools to meet virtually, just as the San Antonio people tried to do with one of them being in London.

Т think this is powerful а connectivity that we can use in our community, and I'm delighted to see that the difference between what we saw in St. Louis and now -- I think it was St. Louis, wasn't it? City. Kansas City, Sorry. I knew it was one of those two letter states. Anyway, I think it's great, and I think the community deserves to give a hand to GPO for pulling this off. I think this is great.

MS. SIEGER: Well, thank you. We really appreciate that.

DR. GREER: Chris Greer, National Coordination Office. Just two quick things --

On the community site, check with General Council to see whether closed Council

forum would be a violation of the Federal
Advisory Committee Act.

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On the desktop site, I wonder if you considered or perhaps you have -- incoming feeds? In the spirit of partnership, RSS allowing the depository libraries to have information available their through desktop site might be a good thing. So having of pages, perhaps with a set map regional kind of interaction to get the RSS feed, the feeds, from relevant RSS library partners up onto the desktop.

MS. SIEGER: That's an excellent suggestion. The technology is there. Figuring out a mechanism where people can actually submit that -- I'll have to figure that portion of it out.

DR. GREER: Now that NOAA site is a good example of an agency using incoming RSS to populate a community site. Theirs is organized around weather events, but it gathers things even from newspapers and so on and puts them all on a community page.

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MS. SIEGER: Thank you. We'll look into that a little bit more. Are there any other questions?

MR. CISMOWSKI: David Cismowski, California State Library. Karen, could you go over again what is going to be freely available to the public on the FDLP.gov site and what will be restricted to password access only.

SIEGER: Right now, there are few things. One of them is only the а promotional item ordering. There's a statement in the intro in that page that says "This only material is available federal to depository libraries." That's why that is locked down.

Another example would be the biannual survey. Bi-annual survey is to be completed by each library, so that would be something that would be locked down.

Another example would be the bookmarking aspect. That's just because there's a profile attached to that. But our

goal is to kind of keep the sites divided between "this is the news section" versus "this is the community input."

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If we go ahead and start opening it up to individual accounts, we're going to have the same kind of situation we have now. that's kind of the reason behind that; not that we want to exclude the ability for that feature because it is a useful type of feature. It's just, right now, with the way that the site is being divided, adding those accounts is not exactly feasible at this time. We may find a way around that at some point --Kind of like with that "news alerts" where you can go ahead and still use it, but you have like a mini-account, so to speak.

But on the initial radar, that's one of the things that's going to be excluded. We're still trying to figure out where "needs and offers" goes. Whether or not it goes on the community site or it goes off of the FDLP desktop. That's something that if you have a strong feeling one way or the other, we'd love

to hear from you on that one.

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But because that's something that actually upload content to, you we're restricting that down to that libraries. So those are the types of things. It's mostly surveys that are only accessible to the depository community, tangible materials that are accessible only to the depositories upon request. But other things like -- If you want GPO to visit your library for an upcoming anniversary or celebration -- that's not going to be locked down.

So basically, 99 percent of the site will not be locked down.

MR. CISMOWSKI: And one other question whether -- the access to the community site -- to set up an account on the community site -- is going to be individual, right?

MS. SIEGER: Yes.

MR. CISMOWSKI: Even though you say that it's only going to be open to members of the depository community, how are you going to

enforce that?

MS. SIEGER: Whenever you create an account, you are not automatically granted access. You have to submit your name, your email address, and your library number. At that point, an e-mail alert comes into GPO. GPO gets that notice and makes sure that yes, you are from that institution.

Of all the people that we've had so far, we've had two that were more like potential spammers that tried to get in, and those accounts were denied. So as long as you have that valid depository number -- and we can check against that -- we'll make sure that you get an account.

MS. SEARS: Karen?

MS. SIEGER: Yes.

MS. SIEGER: Suzanne Sears, University of North Texas. On that aspect -- So if you're checking, are you just checking a depository coordinator list then for who could have one, or say, you know, I have 11 staff members. GPO doesn't know all the names of my

1 11 staff members, so would they then contact 2

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me and say, "Is this person eligible to be on the community?" or -- How are you going to do

that?

SIEGER: If we find somebody MS. that's questionable, we will contact the coordinator of that library and ask for more information, Or we'll write back to person and say, "Can you verify that you're at that institutions?"

MS. SEARS: Because I'm just -- I would really like my support staff to be able to participate in the community blogs as well.

MS. SIEGER: If you have a .edu or something that we're going to be able to easily identify you -- You get the library number and you have a .edu, you have a better chance than if you have a Gmail account, for example.

We'll go through and scrutinize a little bit more if you have a valid library number and a Gmail account, and we're not familiar with who you are.

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MS. SMITH: Lori Smith, Southeastern Louisiana University. On the desktop, is there also metadata? Because things like the PURL referrals -- I always forget what that's called, and I know it's like hot-link usage

statistics of some sort and if I could search

We have, at the mike ?

8 statistics and bring that up, that would be

nice, as opposed to having know those

10 depository-specific key words that it's "PURL

referrals." So is there metadata to help me

find those sorts of things when I have a brain

13 cramp?

MS. SIEGER: We have the ability to add metadata with each content item that is added into the site. So what we're ultimately going toward in "library services" is making it so that the actual subject matter experts can create and maintain the content on the site. When they do, they basically fill out a menu that says, "Okay, what's your title? What's the content?" At the bottom of the page, it says, "What's your metadata?" So your

keyword metadata is your descriptive metadata. So that information can be created and then when you go into that "browse the site" or the "news" features, one of the options you have when it says "title" or "intro content," well, the last one was "key words." So you can actually search within the metadata there.

MS. SMITH: Okay. And also, I tried to sign up for the community website, and it rejected me.

MS. SIEGER: Uh-oh!

MS. SMITH: So I'll probably have to stop by the table and see why that happened.

MS. SIEGER: Okay. My apologies for that. You've been waiting for awhile. I'm sorry about that.

MS. CRALEY: Andrea Craley, Hartford Community College Library. Two questions, just verifications.

One is -- You said we had one library log-in for FDL for the desktop and it cold be shared among staff. Can staff log-on

at the same time?

MS. SIEGER: Yes, that is possible.

MS. CRALEY: Okay. And another question is -- I just want to make sure I'm not confused too much. If I'm with patrons, tell the about the FDLP, what the FDLP is -- need to be on GPO access. I think that now I saw it on the directory site, the desktop. Would it be there? Can they go to it, or because it's log-in only, I'd leave it to the directory or -- I'm just confused.

If someone wanted to know what is the FDLP, there used on be an area that told you what that was and you could direct them to, I guess, the desktop, and I guess the directory. But I'm confused as to where I would send them.

MS. SIEGER: Yes. One of the things we need to do at GPO is sort of combined that message, so we're sending people to one place instead of five different places, and that's some of what we're trying to do.

As we go ahead and we review all

the information to make sure it's up to date and the most current, we'll go ahead and start to consolidate that more.

Most of the content on the desktop,

99 percent of it, is open to everybody. It's

just that small percentage that there is a

very specific reason why that it's locked

down, will be inaccessible. On the

new desktop -- You can see on this version -
Underneath "home," the first menu item is

"about the FDLP." And so from there, there is

a description about what the FDLP is and then

there are various content articles.

One is "How to designate a federal depository library." The next one is "the biannual survey." "the depository Council," or "the Public Printer," "the value of the FDLP," and the "Library of the Year Award." So those are some of the articles we're putting underneath there.

So you have the basics of what the program is and you can dive into more based off of other items that are considered part of

"About the FDLP."

MR. GRIFFITHS: David Griffiths,
University of Illinois at Urbana-Champaign.
And my question is about the scope of the
community site.

Many of us who work for a federal government information also are IGO specialists, who are local government specialists, for example. And would those areas be within the scope of FDLP community?

MS. SIEGER: I'd be interested in hearing more from the community on that. From my perspective, I'm not an expert with the program -- I'm not a librarian by trade, so I leave a lot of that open to other people to advise me on.

Right now, I personally think if it's part of who you are in your profession as a government documents librarian, I would personally say it's relevant. But I can be over-ruled at any time. I'm open to other peoples' suggestions on that.

MR. GRIFFITHS: Okay, thanks.

MS. SIEGER: Alright. We're at quarter of -- What do we have?

MR. SWINDELLS: Just real quick. Jeff Swindells, Northwestern University Library. I'd like to urge Council to look at expanding the community side to other non-depository libraries specifically because I think this offers a lot of possibilities for outreach.

I mean, for instance, I do egovernment seminars in public libraries around my area. I could create a group for folks, just sort of discuss issues that came out in those seminars, and things like that. That's probably one.

The second point is are you going to allow users to rate the posts of others or rate expertise of others and sort of really push the social networking things like slashdot allows you to do, which actually helps filter the best information from a large community of users? Or are the rates only rating websites?

1 MS. SIEGER: There is a system in the "comments." 2 MR. SWINDELLS: Right, okay. 3 MS. SIEGER: So if you go to the 4 blogs -- Let me find one that had comments. 5 Here's one that had seven. Next to each one 6 7 there's a "plus" and "minus." MR. SWINDELLS: Oh, okay. Great. 8 MS. SIEGER: So you could say, "Yes, 9 10 this was more relevant." MR. SWINDELLS: Great. Okay, good. 11 MS. SIEGER: We could push that to 12 13 the top. MR. SWINDELLS: And then I'd like to 14 15 second David's point that both professionals 16 work in multiple levels of government, but our users very much do because we're in a global 17 world and there really is no question that's 18 19 just federal, just local, just international, so we need to start thinking how we're going 20 interact with those other levels 21 government. Thanks. 22

MS. SIEGER: Thank you.

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MR. CISMOWSKI: David Cismowski, California State Library. I told you this last summer and I'm going to say it in public. Exactly what John said. I think that this -- especially the community website here, is GPO at it's finest.

And I'd love to personally thank you for the energy and drive and creativeness that you've put into this whole process because -- Well, while I know you have a team, I suspect that the direction came from -- Well, I don't know where the direction came from, but anyway -- I'm really excited about this and I think that it's going to enable the community to come together in ways that five years ago, we would never have imagined would even be possible.

MS. SIEGER: I appreciate that. Thank you. And I want to thank Ric Davis and Ted Priebe and the other people that I work with at GPO for allowing us to actually take that vision and develop it -- Take that creativity and really apply it to this to try

and make something that the FDLP community can make use of.

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ETKIN: Cynthia Etkin, GPO. Ι also thank John for want to making that community site comment about the being something that was part of the previous discussion. That was actually a very good example of what was in the slides, I think, didn't show of strengthening the that we network of depository libraries.

MS. SIEGER: I will throw one last thing in there. I know a lot of people have been asking about web-tech notes. I've brought with me the -- How many pages was it, Katie? 95 pages? 95 pages of statement of work for re-design of web-tech notes.

We should be close on re-designing that, so -- If you are interested in hearing about some of the bells and whistles, you can stop by the vendor table and we can tell you about some of that.

But rest assured, we have been hearing that web-tech notes needs to get back

up. We see it's one of the hot, popular items
when it comes to the news stories on the
desktop. We are working on it. It's close.

If there are no other questions, we
have -- It's about quarter of five. Let
everybody break early and grab some dinner and

our folks will be out in the lobby until the traffic dies down to answer any questions that

9 you have.

With that, I'll turn it back over to --

CHAIRMAN BYRNE: I do not think I have anything further to add. Anything that Council wants to bring up?

Anything on this side of the table that you'd like to bring up? If not, we'll go ahead and adjourn this meeting.

(Whereupon, meeting was adjourned at 4:50 p.m.)